Sage 100 Version 2021
Integrated Solutions Compatibility Matrix
Revised as of April 19, 2021

The Integrated Solutions Compatibility Matrix is intended to cover all information as of April 19, 2021, regarding Integrated Solutions compatibility with Sage 100 version 2021. Any version not listed should be assumed *incompatible*. If your configuration is not listed, Sage Customer Support cannot provide support for you. All hardware and system requirements must meet or exceed the minimum requirements as indicated in the *Sage 100 Supported Platform Matrix*. Only additional requirements are listed in this matrix.

Notes:

- It is critical that before and during an installation, this document be thoroughly reviewed, along with the *Sage 100 Installation and System Administrator's Guide* and other documents found on the *How to install Sage 100 and locate installation and upgrade information* knowledgebase article. For this Web page log into the Sage Support Web site at: https://support.na.sage.com/

Throughout this document, other companies' Web sites are referenced; the content on those sites can change at any time. Sage has no control over and cannot be responsible for the content of other companies' Web sites.

- A number of Sage 100 features or integrations require internet access. Some of the more common features or integrations are (not a complete list):
  Paya Exchange Credit Card Processing
  Office 365 Connector for Sage 100
  Sage Advisor Update
  Sage Intelligence
  Sage 100 Payroll 2.0 (Payroll Tax) / Sage Data Cloud
  Sage Federal and State Tax Reporting (Aatrix)
  Sage Sales Tax (Avalara)
  Paperless Office (email)
  Direct Deposit Service with iSolved
  Sage Banking Cloud
  SData Interface
  eBusiness Manager
  Sage 100 Web Services

- Please check for and apply any available Sage product updates from the Sage Support Web site at: https://support.na.sage.com/. For more information, consult your Sage business partner.
- Integrated product version compatibility indicated in this document does not necessarily imply that the integrated product vendor supports noncurrent versions. Refer to the integrated product vendors' Web site for specific information on their supported versions.
- Consult the integrated product's website for the most current information regarding that products compatibility with 64 bit versions of Windows.
- For more information on Sage 100 Version support and retirement, see the Supported Versions document located here.

Sage 100 Payroll

Product Version	Sage 100 Compatibility		Sage 100 Standard, Advanced, and Premium Versions Supported	Hardware and System Requirements	Remarks
	32 -Bit	64-Bit			
See Remarks	X	X	2021.0 (7.00.0.0) and higher	• Tax Calculation & Tax Updates require internet access	• Users should upgrade to the most current Payroll version available (PR2.21.1) for compliance and other changes. • For additional information see KB 56080

Sage 100 Payroll Compatibility Matrix		Sage 100 2021							
	2021 (7.00.0.0)								
2.21.1*	X								

*Sage 100 2021 Payroll Demo Data (PR2) is based on Payroll version 2.21.1. Some features may not function as expected with Demo data if not running PR2.21.1 or higher.

Sage Bank Feeds

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
2021.0 (7.00.0.0) and higher	X	X	X	X	▪ Internet Explorer 11 (IE11) Required ▪ Internet access is required	• Be sure to include system files and all companies with bank accounts linked to bank feeds when migrating.

Aatrix (Federal and State Tax Reporting)

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
Aatrix 2021 Qtr 1	X	X	X	X	▪ Workstation O/S installation only ▪ Internet access is required	

DSD / ScanForce Multi-Bin Basic

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
7.00	Check Vendor Availability	Check Vendor Availability	Check Vendor Availability			• Available with Sage 100c only • DSD Sage 100 Enhancement Resources

Office 365 Connector for Sage 100

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
1.05.000	X	X	X	X	**Office 365 Connector Installation System Requirements**: Sage 100 Server running Windows 8.1, Windows 10, Windows Server 2012 R2, Windows Server 2016 ***Note**: 64-bit only **Office 365 Add-in** supported on systems supported by Office 365.	Subscription Requirements, both: • Office 365 Business Premium and, • Microsoft Azure Active Directory Premium (Basic, although no longer available from Microsoft, is also compatible) *Note: Some Office 365 Subscriptions come with Active Directory, but they may not support the Azure Application Proxy feature, please refer to KB 97011.*

Sage CRM for Sage 100 2021

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
Sage CRM 2021 R1 for Sage 100 2021	X	X	X	X		• Quick Order Entry is available for use only with Sage 100 Advanced and Premium. • If using the Sage 100 SData Adapter, Sage CRM and the SData Adapter cannot be installed on the same Server. Install the SData Adapter to a different system.

Sage HRMS

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
HRMS 2017 Update Q4 2020 SR1 (10.7051)	X	X	X	X		• In HRMS, the Sage 100 Payroll Link is required to integrate with the Payroll module. ▪ Contact Sage Employer Solutions group for integration options

Sage Fixed Assets – Depreciation-Network

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
2021.1	X	X Requires SFA 2021.1 or higher	X	X	• An installation of the Fixed Assets "Network Client" is required on the same Server as Sage 100 Advanced and Premium Server for the integration to function properly. • Remote access; cannot be used across subnets without Terminal Server and/or Citrix	• The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

Sage Fixed Assets – Depreciation-Standalone

Product Version	32-Bit	64-Bit	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2021.1	X	X Requires SFA 2021.1 or higher	Sage 100 Standard Only Advanced not supported	Premium not supported.	• Remote access; cannot be used across subnets without Terminal Server and/or Citrix	• The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

Sage Fixed Assets – Lite Depreciation

Product Version	32-Bit	64-Bit	Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
2021.1	X	X Requires SFA 2021.1 or higher	Sage 100 Standard Only Advanced not supported	Premium not supported.	• Remote access; cannot be used across subnets without Terminal Server and/or Citrix	• The allocation feature in Sage Fixed Assets which allows multiple G/L Accounts is not supported, only single G/L Account for each asset can be integrated into Sage 100.

Sage Fixed Assets – Premier Depreciation

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
2021.1	X	X Requires SFA 2021.1 or higher		The Sage 100 Fixed Assets Module is not supported. Only the Sage Fixed Assets GL Depreciation Link is supported.	• Remote access; cannot be used across subnets without Terminal Server and/or Citrix	

SAP Crystal Reports for Sage

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
2016	X	X	X	X		

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Microsoft Office

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
2019	X	X	X	X		▪ 32 and 64-bit versions supported. See KB 53091 for more information.
2016	X	X	X	X		▪ 32 and 64-bit versions supported. See KB 53091 for more information.
2013	X	X	X	X		▪ 32 and 64-bit versions supported. See KB 53091 for more information.

Sage 100 Office Merge

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
Desktop Versions only of Office 365, 2019, 2016, 2013	X	X	X	X		▪ Sage 100 Office Merge does not integrate with the Online Web Versions of the Office application.

Microsoft Fax Services

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
In supported operating systems	X	X	X	X	▪ Modem connected to analog line ▪ Functioning modem driver	

Paya Exchange Credit Card Processing

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
All (Web service)	X	X	X	X	▪ Internet access is required	To apply for a merchant account, contact your Sage Customer Account Manager at: 800-854-3415. For more information, go to: https://www.sage.com/en-us/payment-processing/

Sage 100 Sales Tax, Powered by AvaTax

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Version Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
7.00	Not Currently Available	Not Currently Available	Not Currently Available	Not Currently Available	▪ Internet access is required	▪ For connector information, go to: www.avalara.com

Sage 100 Intelligence Reporting

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
7.50	X	NO	X	X	▪ Systems: Windows 8, Windows 10, Windows Server 2012, Windows Server 2016, and Windows Terminal Server. ▪ Citrix XenApp 6.5, 7.5, or 7.6Hardware: CPU > 1.3 GHZ ▪ Memory: 2 GB RAM ▪ Hard Drive Space: 350 MB	▪ Intelligence requires Microsoft Excel 2013, 2016 (32 or 64 bit), or Office 365 (Desktop Version Only) ▪ Installs automatically with Sage 100 Workstation setup, reminder to make sure Excel is installed and activated **before** installing workstation setup, please see the *Sage 100 Installation and System Administrator's Guide for more details.* ▪ Not compatible with Sage 100 2021 64-bit

Sage Alerts and Workflow

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
All versions	X	X	X	X		

Sage Budgeting and Planning

Product Version	Sage 100 Compatibility		Sage 100 Standard and Advanced Versions Supported	Sage 100 Premium Version Supported	Hardware and System Requirements	Remarks
	32-Bit	64-Bit				
All versions	X	X	X	X		