

Compass Hospice Website Privacy Policy

Effective Date: 8.1.2025

At Compass Hospice, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect personal information when you visit our website, compass-hospice.com.

1. Information We Collect

When you use our website, we may collect:

- **Personal Information** you voluntarily provide (such as your name, email, or phone number) when completing forms or contacting us.
- **Non-Personal Information** such as browser type, device information, and IP address to improve website performance.
- **Cookies and Tracking Data** to analyze website traffic and enhance user experience.

2. How We Use Information

We use collected information to:

- Respond to inquiries or requests.
- Provide information about our services.
- Improve website functionality and user experience.
- Comply with applicable laws and regulations.

3. Sharing of Information

We do **not** sell, rent, or trade personal information. We may share information only in the following cases:

- With trusted service providers who support our operations (such as website hosting or email services).
- When required by law, regulation, or legal process.
- To protect the safety and security of our patients, staff, and community.

4. HIPAA and Patient Information

Compass Hospice complies with the Health Insurance Portability and Accountability Act (HIPAA). Any personal health information (PHI) collected through patient care—not through this website—is protected under our HIPAA Notice of Privacy Practices, available upon request.

5. Data Security

We use reasonable administrative, technical, and physical safeguards to protect your information from unauthorized access, disclosure, or misuse.

6. Your Choices

- You may disable cookies through your browser settings.
- You may request that we update or delete personal information you have provided by contacting us.

7. Third-Party Links

Our website may contain links to other websites. We are not responsible for the privacy practices of those third parties and encourage you to review their policies.

8. Children's Privacy

Our website is not directed toward children under 13, and we do not knowingly collect information from children.

9. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted here with a revised "Effective Date."

10. Contact Us

If you have any questions about this Privacy Policy, please contact us:

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