

Creating Effective Customer Service



An exclusive **Leading and Learning with Character, L.L.C.** leadership development course.

Course Topics:

- * Customer Service Overview
- * First Impressions
- * Your Attitude, Your Responsibility
- * Effective Communication
- * Dealing with Difficult People

Course Overview:

This half day class is a comprehensive look for organizations to improve output, performance and customer service interactions, creating a positive work environment for subordinates and improving communication within the organization and with stakeholders. It is open to the public and all organizations seeking leadership and staff development. It is recommended for all staff. Taught by course creator and author Earl Morrison.

Contact us today to get your organization scheduled. earl@earlmorrison.com



Leading and Learning with Character:

"Better you mindset, better your organization!"

Website: <https://earlmorrison.com>; Facebook: Earl Morrison Leading and Learning with Character