## REQUEST FOR REIMBURSMENT FOR WINDSHIELD REPAIR OF \$

## To My Insurer:

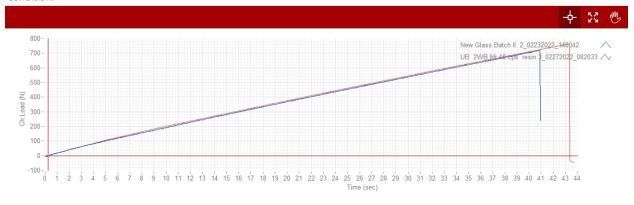
- 1. By Law with Auto Insurance I have a "Right to Choose"
- 2. My auto insurance policy states that I will be "Made Whole"
- 3. My windshield will be restored to "Pre-Loss Condition."
- 4. The Insurance Policy says you will pay a "Fair and Reasonable Rate"

I understand Safelite as your TPA has a conflict-of-interest with me and you recommend Safelite. If I call in the claim, Safelite will answer the phone and try to steer me. If I do an online claim your website link goes to Safelites's website. If I do not choose Safelite I have to abort the online claim and call in the claim where again they will try to steer me. Safelite charges \$169 for one chip, \$249. for two chips and \$289. for three chips. However, Safelite does not restore to pre-loss condition at **only 78%-80%** new laminated glass strength.

I Choose the Ultra Bond Windshield Repair System because it restores to Pre-Loss Condition at 100% + and to prevent having the structural integrity of my windshield compromised by Safelite. I paid for the repair so that I could be "Made Whole" and wish to be reimbursed by my insurer. See the test graph reports below.

## Standard Test Method for Strength of Glass by Flexure

ROLAGS 3-Point Bend Tests of the Ultra Bond System with the Wonder Bar Bridge Tool with 40 Resin is 108% New Laminated Glass Strength, 50 Resin is 110%, 70 Resin is 115% and 100 Resin is 136%. All of which meet pre-loss condition.



The 3 New Laminated Glass sample mean (average) was 513 Newtons. Safelite's Raz Hybrid Tool and HPX4 Resin 3 sample mean (average) after Thermal Cylcing was 398 Newtons.

