



# Neighbourhood Watch SA

SEPTEMBER 2018

Neighbourhood Newsletter of Campbelltown NHW Area 393/394

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## CAMPBELLTOWN

NEIGHBOURHOOD WATCH AREA 393/394

Area 393/394 is bounded by Wicks Avenue, Church Road, Lower North East Road and the O’Bahn Busway.

### 2018 Meetings

- 9/10 7.30pm ANNUAL GENERAL MEETING  
East Marden Primary School
- 13/11 7.30pm Library Complex
- 5/12 6.30pm Christmas Dinner OG Hotel

*Bringing local residents & police together for a safe & connected community*

#### Area Co-ordinator

Vern Wensley Ph: 8337 5695

#### Asst. Area Co-ordinator

Stan Richards

#### Secretary

Bev Wensley

#### Police Co-ordinator

Sergeant Jodie Cole

## Crime Trend: Break-ins via Garage Doors

SA Police advise of an increased number of break-ins where access has been gained via the garage roller door.

In the past month or so, an increasing number of properties have been broken into with offenders gaining access via the roller door. In addition to roller door being forced open, a number of these offences were due to roller doors being left unlocked.

A variety of property has been stolen, including bicycles, tools, sporting equipment and property from vehicles.

Home owners should secure/lock roller doors, even when they are at home.

Consider the use of sensor lighting, alarms and CCTV to enhance your building’s security. Use quality locks and chains for bicycles, lock vehicles and mark your property.

Police encourage marking personal property with your driver’s licence number preceded by ‘S’ for South Australia. E.g. S123456.

Photograph your property and identify any markings or distinguishing features.

REPORT ANY SUSPICIOUS BEHAVIOUR TO SA POLICE ON 131 444

## SCAM ALERT

An elderly resident was recently contacted by a person falsely stating that they were from Telstra.

The resident was deceived into purchasing iTunes gift cards in order to protect his computer from being hacked or scanned.

The resident purchased a large number of cards valued at \$11,700 from a number of locations. He then gave the offender the unique identifying codes of those gift cards.

The victim had been contacted on both his home and mobile phone.

Police remind residents to check with family or friends before providing banking details, transferring money or purchasing items at the request of strangers.

Report any incidents or suspicious calls to scamwatch.gov.au and SAPOL.



## NHW HELPING THE COMMUNITY

Neighbourhood Watch areas work against crime: the public are the eyes and ears for the police in our neighbourhood. The police can only be in one place at a time, and the area they cover is large.

Come to a meeting, see what we do and show support for your NHW area.

*Disclaimer: This publication has been prepared as a public service initiative and while every care has been taken in its preparation no warranty is given nor representation, either express or implied, made regarding the accuracy, currency or fitness for purpose of the information, advice provided and no liability or responsibility is accepted by the State of South Australia, its instrumentalities, South Australia Police (their agents, officers and employees) and Neighbourhood Watch SA (Neighbourhood Watch Volunteers Association of SA Inc.) for any loss suffered by any person in consequence of any use of and reliance placed by any person upon the said information or advice.*



## PHONE INFO

- EMERGENCY 000
- Police Attendance 131444
- Graffiti Hotline 8365 3147
- Street Light Repair 131366
- Traffic Light Out 18000181313
- Water Main Burst 8207 1300
- Dog Catcher 8366 9227



## Security solutions from RAA

Enjoy year round protection for your family and home with a locally monitored security system from RAA.

8202 4671 [raa.com.au](http://raa.com.au) RAA Shop

DP1780079 07/17 TG





**PROTECT YOURSELF  
KNOW THE SCAM**

*"I don't believe everything I'm told, do you?"*

Anyone can be a target for scammers – so be on the look out. Scammers use sophisticated methods to take your money.

To learn how to **PROTECT YOURSELF** and **KNOW THE SCAM** visit [www.scamwatch.gov.au](http://www.scamwatch.gov.au)

Report all scams to the police assistance line by calling 131 444.

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**TAKE THE TIME TO  
PREVENT A CRIME**

**Don't Forget to Lock Up**

**Your House  
Your Car  
Your Valuables**

**Statewide Website**  
A Statewide Neighbourhood Watch website has been launched.  
Visit [www.police.sa.gov.au/nhw](http://www.police.sa.gov.au/nhw)  
You can find us on Facebook at [www.facebook.com/NeighbourhoodWatchSA/](http://www.facebook.com/NeighbourhoodWatchSA/)

**'Remote Access' Scams: Handing control to criminals**

In 2017 alone, the Australian Competition & Consumer Commission (ACCC)'s Scamwatch reported over \$2 million lost to Remote Access scams and the amount lost each month has continued to rise

'Remote Access', is a colloquial way to refer to Remote Computer Management software. This software allows you to create a connection to someone else's computer and access it from a remote location. Once a connection has been established, you can move the owner's cursor on the screen, run programs, and access files.

Basically, you can use the computer exactly as if you were sitting right there at the keyboard!

You should be very suspicious of anyone asking you to accept a Remote Access connection out of the blue.

According to Scamwatch, the most common way you'll encounter a Remote Access scam is via phone call.

**How does the scam work?**

Someone will contact you out of the blue, typically claiming to be from a well-known computer or telecommunications company such as Telstra, NBNCo or Microsoft.

They'll claim that there's something wrong with your computer such as a computer virus, error messages, poor internet connection or hacking. They'll then ask you for Remote Access to your computer to fix the issue or find out what the cause of the problem is.

Before the Remote Access connection is established, the scammer may try to:

- Obtain your personal information
- Get your bank account or credit card details

If the scammer does manage to get a Remote Access connection to a computer, things get serious. With full control of your computer, it's possible they might install viruses or other malicious software (malware) on your computer, such as:

- 'Ransomware' which will freeze up your computer's functions until you make a payment.
- 'Spyware' which will keep track of everything you do and send it to third parties without your knowledge.
- More Remote Access software which will allow them to maintain control of your computer even after it appears that the Remote Access connection is finished.

**What to do if you've been targeted**

Firstly, you need to end the contact and make sure you don't respond to the scammer.

- If it's a phone call, hang up and switch off your computer.

If you've already been hooked and there's been a successful Remote Access connection on your computer, take action as soon as possible by follow these steps:

- If you made any payments or you believe your bank account or credit details are at risk, contact your financial institution immediately.
- Disconnect your computer from the internet. If you're not sure how to do this in your computer settings, simply turning off or unplugging your internet modem does the trick.
- You must take your computer to a qualified computer technician who can scan for and remove any viruses or malware that may have been installed.

- Until your computer has been fixed, DO NOT use it for confidential communications or activities such as online banking – it's possible that these actions are being monitored by spyware which could expose you to theft or fraud.

Whenever you encounter a scam, even it was a failed attempt, **you should always report it to Scamwatch** so the ACCC can use the information to warn the community.

*To keep up-to-date with all the latest in scams and dodgy dealers, be sure to bookmark the ACCC's SCAMWATCH website.*

**PROTECT your Credit Cards**

Neighbourhood Watch RFID Blocking Sleeve

When using your credit card:

- be aware of your surroundings
- conceal keypad when entering PIN
- do not leave unattended
- if lost, report it immediately to your financial institution
- if stolen, report it immediately to your financial institution and Police

**RADIO FREQUENCY IDENTIFICATION  
BLOCKING SLEEVE**

**RFID Sleeves \$1.00 each**

For more information:- NHW Volunteers Association of SA  
Contact: Vern Wensley tel: 8337 5695 Email: [vwensley@ozemail.com.au](mailto:vwensley@ozemail.com.au)

**RFID Card Shield Sleeves**  
Neighbourhood Watch has produced Radio Frequency Identification blocking sleeves to protect your credit and ID cards from unauthorised access.  
The sleeve can hold two cards, cost is just \$1.00 each and will be available at our meetings.

**Why join us?**

*South Australia Police require continual feedback, support and collaboration from members of the community to effectively prevent and respond to crime.*

*By joining Neighbourhood Watch, you'll be playing a key part in keeping your street, suburb and South Australia a safer*

*place to live. Whether you want to be a leader for change in your community, build your skills, or simply meet other like-minded locals, Neighbourhood Watch is right for you.*

*You can connect with local police while building professional networks and upskilling to improve your CV or employment prospects.*

# RAA Protect your house to protect your car

Vehicle thefts have seen year-on-year reductions over the past ten years, with better security technology and better awareness of what Australians can do to protect their own property. However, last year there were still 52,000 vehicles stolen nationwide, and some of this could be preventable if we are more mindful of securing our keys within our home.

Vehicle immobilisation technologies have made a major contribution to reducing vehicle crime. By 2017, almost 8 in 10 stolen passenger and light commercial vehicles had an engine immobilizer fitted. However, as the prevention measures change, the behaviour of thieves is also changing – leading them to enter residential properties to find the keys, according to RAA’s manager for Secure Services, Ben Nottage. “There is a very real upside for criminals – they are able to access later model cars more easily if they have a key, and without the risk of damaging the car,” he said.

“Nationwide industry and police analysis shows that there has been an increase in residential burglaries that have the primary purpose of accessing the keys of these secured vehicles, and some of these are occupied homes. The majority of these thefts were done without the resident’s awareness that a burglary was underway, with very few cases where the resident saw the intruder. This indicates that the criminal is attempting to commit the crime without being discovered,” Mr. Nottage said.

“There are key things that residents can do to best protect their homes and their cars,” Nottage said. “Lock your doors and windows, even when you are at home. There are opportunistic burglars who will notice a front door open and take a look around. It’s wise to close all opportunistic avenues, so lock your tools and ladders away so that you aren’t aiding them.”

“Many families will share a vehicle, and so will leave keys in clear sight of a door or window, such as on a table in the entry-way or hanging on a hook in the common areas of the home. These should never be in-view.”

## RAA’s Home-Car safety checklist

- Check you’ve locked your car before entering the home
- Lock your door or your screen door
- Keep your tools and ladders in a locked shed
- Never store keys in an area that is visible from a door or window




Remember: See Something, Say something, Call Crime Stoppers




**THINK FIRST THEN DIAL**



CAMPBELLTOWN CITY COUNCIL IS A PROUD SUPPORTER OF WATCHSA PROGRAMS: NEIGHBOURHOOD WATCH & COUNCIL WATCH



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## Police Incidents July-August 2018

1. 26/7/18 Theft Chapel St Licence stolen from unlocked car parked in driveway of units.
2. 27/7/18 Property Damage Hawthorn Cr Group house resident kicked bedroom door causing 15cm hole.
3. 30/7/18 MV theft Hill Street Owner loaned car to friend who lent it to 3rd party who refused to return the car.
4. 9/8/18 Theft Victor Rd House entered via unlocked rear door Numerous household items stolen.

## Personal Safety & Security: Some Useful Tips

### Out and about

- Be alert, walk confidently and keep to well-lit and populated areas.
- Walk against the flow of traffic and if possible, walk with another person and carry a personal safety alarm or mobile phone.
- Let someone know where you are going and the time you will return.
- If you feel unsafe, head for a well-populated area.
- Be wary if someone in a car stops and asks you for directions. Keep a safe distance from the car.
- Be aware of your increased vulnerability when wearing personal headphones.

### ATM banking

- Do not use ATMs in isolated or dark locations and avoid withdrawing large amounts of money.
- Memorise your Personal Identification Number (PIN). Do not write it down and do not let anyone see you enter your PIN.
- If you feel unsafe at an ATM and you have already keyed in your details, press the CANCEL key and remove your card.
- If you lose your card, report it immediately to your financial institution.

### Celebrations

- Organise safe transport to and from the venue before going out.
- Stay with your friends and look after each other.
- Set a drinking limit for yourself, stick to it and have soft drink or water between alcoholic drinks.
- Say "No" when you have had enough to drink, don't let others top up your drink.

### Personal property

- Don't carry large amounts of money and never display how much money you have.
- Keep your bag, wallet and mobile phone where you can see them at all times and don't leave them unattended. When shopping use the child safety harness to help secure your handbag to the trolley.
- Carry your bag securely on the side furthest from the road. Don't let the strap hang.
- Shoulder strapped bags should be worn across your body. If someone attempts to grab your bag, it is best to let go, to avoid injury.
- Secure your bag in your car before loading or unloading your shopping.

For further crime prevention tips please visit: <https://www.police.sa.gov.au/your-safety/crime-prevention-and-security>

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**CHRISTOPHER PYNE**  
Federal Member for Sturt

I can assist with a number of federal and local community issues including dealing with Government departments and agencies.

429 Magill Road  
ST MORRIS SA 5068  
T: 08 8431 2277  
F: 08 8431 2288  
E: C.Pyne.MP@aph.gov.au  
W: www.pyneonline.com.au

It is my privilege to serve as your Federal MP, please don't hesitate to contact my office.

Authorised by Hon Christopher Pyne MP, 429 Magill Road ST MORRIS SA 5068

**REPORT DANGEROUS DRIVING TO POLICE**  
Traffic Watch 131 444

**Hon Vincent TARZIA MP**  
Member for Hartley  
The Speaker of the House of Assembly

Please don't hesitate to call my office for information on community grants and other assistance we may provide.

Phone: 08 8365 1341 | Email: hartley@parliament.sa.gov.au | Website: www.vincenrtarzia.com.au  
Address: 25A Montacute Rd, Campbelltown SA 5074 | Facebook: /tarzia4hartley

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