



Neighbourhood Watch SA

SEPTEMBER 2018

Quarterly Neighbourhood Newsletter of Panorama 1 NHW Area 64
(authorised by Australia Post as Official Mail)

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PANORAMA 1
NEIGHBOURHOOD
WATCH AREA 64
NEXT MEETING
Monday 7.30pm
3rd December 2018

7.30pm Lutheran Church Hall,
Pasadena

ALL WELCOME!

*Bringing local residents &
police together for a safe
& connected community*

Area Co-ordinator

Tullio Carboncini Ph: 8277 8380
tulliocarboncini@bigpond.com

YOUR ZONE REP

Ph: _____

Report Graffiti Damage

Council owned property

City of Mitcham 8372 8888

Stobie poles or ETSA boxes

ETSA Utilities 8404 5673

Payphones

Telstra 1802244

Private property

Sturt Police 8207 4700

Police Attendance 131444

DIAL 000 to report a crime in progress
or has just been committed
CrimeStoppers 1800 333 000

SCAM ALERT

An elderly resident was recently contacted by a person falsely stating that they were from Telstra.

The resident was deceived into purchasing iTunes gift cards in order to protect his computer from being hacked or scanned. The resident attended at a number of locations and purchased a large number of cards valued at \$11,700. He then gave the male the unique identifying codes of those gift cards.

The victim had been contacted on both his home and mobile phone.

We remind residents to check with family or friends prior to providing either banking details or transferring money or purchasing items at the request of strangers.

Sergeant Kym Foster

Crime Prevention Section, Sturt LSA

Crime Trend: Local Break-ins via Garage Doors

Southern District Police advise of a significant number of break-ins where access has been gained via the garage roller door.

In the past month, 40 properties have been broken into with offenders gaining access via the roller door. In addition to roller door being forced open, a number of these offences were due to roller doors being left **unlocked**.

A variety of property has been stolen, including bicycles, tools, sporting equipment and property from vehicles.

SAPOL THEFT ALERT

- LOCK YOUR VEHICLE WHEN LEAVING IT UNATTENDED – especially at night and at work sites
- REMOVE VALUABLES FROM YOUR VEHICLE
- IF VALUABLES CANNOT BE REMOVED; CONCEAL THEM OUT OF SIGHT
- REMOVE ALL PERSONAL IDENTIFICATION FROM YOUR VEHICLE
- UTILISE LOCKABLE TOOL CHESTS, SECURED TO/IN YOUR VEHICLE
- WHERE POSSIBLE, PARK YOUR VEHICLE OFF THE STREET IN A SECURE GARAGE OR CARPORT – especially during the hours of darkness
- SECURE TOOLS IN YOUR SHED – do not leave them lying around your property
- ENSURE YOU LOCK YOUR SHED.

Home owners should secure/lock roller doors, even when they are at home.

Consider the use of sensor lighting, alarms and CCTV to enhance your building's security.

Use quality locks and chains for bicycles, lock vehicles and mark your property.

Police encourage marking personal property with your driver's licence number preceded by 'S' for South Australia. E.g. S123456.

Photograph your property and identify any markings or distinguishing features.

REPORT ANY SUSPICIOUS BEHAVIOUR TO SA POLICE ON 131 444

RAA

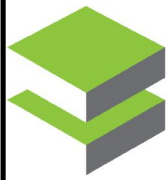
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Dr Stacey Seakins
Dr Matthew Webber
Dr Alison Clarke
Dr Talina Vizard
Dr Philip Lock

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SAPOL Warning: Threat-based Impersonation Scams

If you received a call out of the blue from the Tax Office saying you had a tax debt that you had to pay immediately or be arrested, what would you think? If Telstra called you and said there were internet problems in your area and they needed remote access to your computer in order to help you otherwise they would disconnect your service, what would you do?

This Scams Awareness Week, Australians are being urged to 'Stop and check - is this for real?'

These calls are examples of threat-based impersonation scams, about which the ACCC's Scamwatch received almost 33,000 reports in 2017. About 85 per cent of these reports indicated the scammer had been in contact by telephone.

And many people have believed these threats. According to Scamwatch, over \$4.7 million was reported lost and more than 2800 people gave their personal information to these scammers in 2017. Older Australians have been particularly vulnerable to these scams - people aged 65 and over reported losing almost \$1 million last year.

If you're contacted unexpectedly by someone that says they're from a government agency or trusted business, always consider the possibility that it may be a scam - then stop and check.

For more information about these scams, where to get help or to report a scam, visit the Scamwatch website www.scamwatch.gov.au.

'Remote Access' Scams: Handing control to criminals

In 2017 alone, the Australian Competition & Consumer Commission (ACCC)'s Scamwatch reported over \$2 million lost to Remote Access scams and the amount lost each month has continued to rise

'Remote Access', is a colloquial way to refer to Remote Computer Management software. This software allows you to create a connection to someone else's computer and access it from a remote location. Once a connection has been established, you can move the owner's cursor on the screen, run programs, and access files.

Basically, you can use the computer exactly as if you were sitting right there at the keyboard!

You should be very suspicious of anyone asking you to accept a Remote Access connection out of the blue.

According Scamwatch, the most common way you'll encounter a Remote Access scam is via phone call.

How does the scam work?

Someone will contact you out of the blue, typically claiming to be from a well-known computer or telecommunications company such as Telstra, NBNCo or Microsoft.

They'll claim that there's something wrong with your computer such as a computer virus, error messages, poor internet connection or hacking. They'll then ask you for Remote Access to your computer to fix the issue or find out what the cause of the problem is.

Before the Remote Access connection is established, the scammer may try to:

- Obtain your personal information
- Get your bank account or credit card details

If the scammer does manage to get a Remote Access connection to a computer, things get serious. With full control of your computer, it's possible they might install viruses or other malicious software (malware) on your computer, such as:

- 'Ransomware' which will freeze up your computer's functions until you make a payment.
- 'Spyware' which will keep track of everything you do and send it to third parties without your knowledge.
- More Remote Access software which will allow them to maintain control of your computer even after it appears that the Remote Access connection is finished.

What to do if you've been targeted

Firstly, you need to end the contact and make sure you don't respond to the scammer.

- If it's a phone call, hang up and switch off your computer.

If you've already been hooked and there's been a successful Remote Access connection on your computer, take action as soon as possible by follow these steps:

- If you made any payments or you believe your bank account or credit details are at risk, contact your financial institution immediately.
- Disconnect your computer from the internet. If you're not sure how to do this in your computer settings, simply turning off or unplugging your internet modem does the trick.
- You must take your computer to a qualified computer technician who can scan for and remove any viruses or malware that may have been installed.
- Until your computer has been fixed, DO NOT use it for confidential communications or activities such as online banking - it's possible that these actions are being monitored by spyware which could expose you to theft or fraud.

Whenever you encounter a scam, even it was a failed attempt, **you should always report it to Scamwatch** so the ACCC can use the information to warn the community.

To keep up-to-date with all the latest in scams and dodgy dealers, be sure to bookmark the ACCC's SCAMWATCH website.

RAA Protect your house to protect your car

Vehicle thefts have seen year-on-year reductions over the past ten years, with better security technology and better awareness of what Australians can do to protect their own property. However, last year there were still 52,000 vehicles stolen nationwide, and some of this could be preventable if we are more mindful of securing our keys within our home.

Vehicle immobilisation technologies have made a major contribution to reducing vehicle crime. By 2017, almost 8 in 10 stolen passenger and light commercial vehicles had an engine immobilizer fitted. However, as the prevention measures change, the behaviour of thieves is also changing – leading them to enter residential properties to find the keys, according to RAA’s manager for Secure Services, Ben Nottage. “There is a very real upside for criminals – they are able to access later model cars more easily if they have a key, and without the risk of damaging the car,” he said.

“Nationwide industry and police analysis shows that there has been an increase in residential burglaries that have the primary purpose of accessing the keys of these secured vehicles, and some of these are occupied homes. The majority of these thefts were done without the resident’s awareness that a burglary was underway, with very few cases where the resident saw the intruder. This indicates that the criminal is attempting to commit the crime without being discovered,” Mr. Nottage said.

“There are key things that residents can do to best protect their homes and their cars,” Nottage said. “Lock your doors and windows, even when you are at home. There are opportunistic burglars who will notice a front door open and take a look around. It’s wise to close all opportunistic avenues, so lock your tools and ladders away so that you aren’t aiding them.”

“Many families will share a vehicle, and so will leave keys in clear sight of a door or window, such as on a table in the entry-way or hanging on a hook in the common areas of the home. These should never be in-view.”

RAA’s Home-Car safety checklist

- Check you’ve locked your car before entering the home
- Lock your door or your screen door
- Keep your tools and ladders in a locked shed
- Never store keys in an area that is visible from a door or window

Statewide Facebook Page

A new Statewide Neighbourhood Watch Facebook page has been launched.

Visit <https://www.facebook.com/NeighbourhoodWatchSA/>

Find us on
Facebook

TAKE THE TIME TO PREVENT A CRIME

Don't Forget to Lock Up
Your House
Your Car
Your Valuables



Remember: See Something, Say something, Call Crime Stoppers

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South Australia

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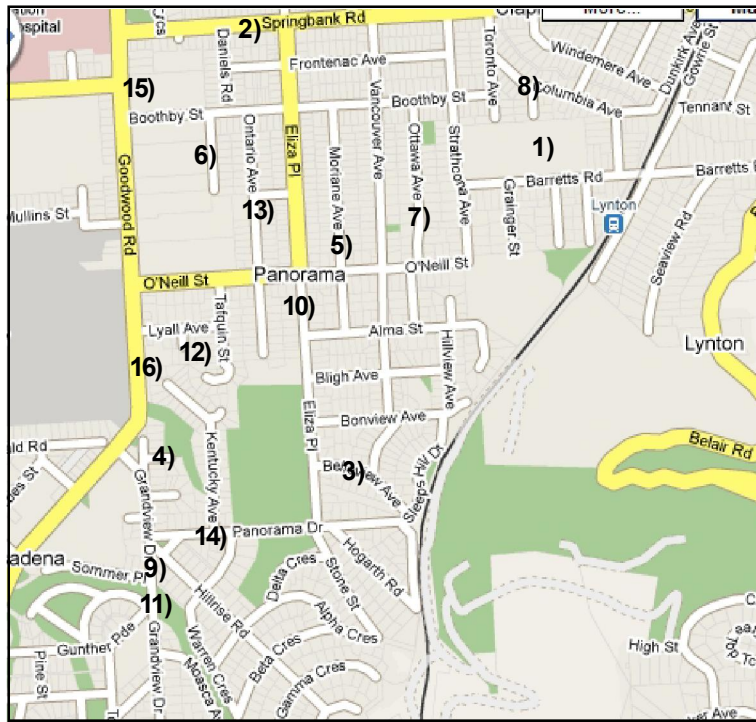
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Date	Location	Details
Property Damage		
1. 28/04/18	Clapham PS	Artificial turf on cricket pitch pulled up. Value \$1500.
2. 12/6/18	Springbank Rd	Attempt made to open key safe without success, causing damage. Value \$63.
Theft		
3. 16/5/18	Bellevue Ave	Driver's door forced. Tools stolen. Value \$600.
4. 24/5/18	Florida Court	Bicycle stolen from back yard. Value \$300.
5. 3/6/18	Moriane Ave	Offender hired generator and failed to return it. Value \$3820.
6. 3/6/18	Shepley Ave	Male attempted to remove copper piping from house. CCTV available. Value \$500. ARRESTED.
7. 15/6/18	Warren Cres	Bicycle stolen from yard. Value \$1500.
8. 4/7/18	Colombia Ave	Number plate stolen from vehicle. Exterior mirror also damaged. Value \$25.
9. 14-24/7/18	Grandview Dr	Assorted tools, computer items & bicycle stolen. Value \$4600.
10. 08/08/18	Eliza Place	Handbag containing cash and jewellery stolen from beside passenger waiting at bus stop by two male youths after initially being distracted by a third male. Value \$14,930.
Trespass/Serious Criminal Trespass (Break-in)		
11. 12/6/18	Grandview Dr	Occupant home when attempt to force window. Nil entry.
12. 22/6/18	Ardlui Crescent	Rear door forced. Assorted items stolen. Value \$1600.
13. 28/06/18	Ontario Ave	House broken into. Jewellery and electrical items stolen. Value \$11,000.
14. 3/8/18	Panorama Dr	Rear door forced. Assorted items stolen. Value \$600.
Aggravated Assault		
15. 18/6/18	Goodwood Rd	Two offenders entered business and threatened staff. Arrested by police.
Deception		
16. 22/8/18	Goodwood Rd	Male passed fake \$50 note. Left when challenged.

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