FAQ's

1. How do I order?

   You can send me a message via:
   Facebook https://www.facebook.com/BakedJustRight1
   Instagram https://www.instagram.com/bakedjustright1/
   Enquiry form on my website www.bakedjustright.co.uk
   Email bakedjustright1@gmail.com
   Call/text 07929 846 573

2. Do you deliver?

   For celebration cakes and smaller orders, I am collection only.

3. Why don't you have a standard price list?

   My cakes are all customised and hand made to order, each with their own individual finishing touches; this means I take care to price each order to your own specifications.

4. How far in advance can I order?

   Ideally a minimum of 3 weeks' notice is required for celebration cakes or smaller orders. However, feel free to get in touch to see if I have any last-minute availability.

5. Do you cater for special dietary requirements?

   I am unable to offer a guarantee that my cakes can be made with 100% Allergen / Gluten / Dairy free due to the risk of cross-contamination in my home-based kitchen.
   I can, however, use soya butter and gluten-free flour etc. on request but as mentioned above this can never be 100% risk-free.

6. How long will my cake last?

   My cakes are all freshly made and are at their best eaten within 2-3 days of collection.
   I recommend you keep them wrapped in tin foil or in an airtight container after cutting to keep fresh.

7. How do I pay for my cake/Do I have to pay upfront?

   All orders require a £20 non-refundable booking fee paid at time of ordering to secure the commission of your cake and your chosen date. Orders over £100 will require a 50% non-refundable booking fee. Booking Fees are paid via Sumup payment link which will be sent to you.
   Bookings are not confirmed until this fee is paid; your order will then be put in the diary.
   The remaining balance must be paid 7 days prior to collection, cash and cards are accepted.

8. What if I change my mind/need to cancel?

   Please see full details of my Terms & Conditions with regards to cancellations