

DEVONSHIRE  
Cable TV/Internet/Telephone  
Service Survey

07/20

As you may know, as part of your monthly assessment, Devonshire provides cable TV, Internet and Telephone service. Spectrum (Brighthouse) provides these services through a contract with our neighborhood association and is often referred to as a “bulk contract”. Our current contract continues through December **2021**.

Preliminary discussions have begun with four other Kings Ridge neighborhoods who have similar arrangements with Spectrum.

Before we make any assumptions or decisions, we need to know more about what you use or don't use and what you would like to see in the future. So that we can gather as much information to assist us in planning, please complete the following:

I use the following;

Cable TV ` \_\_\_\_\_

Internet \_\_\_\_\_

Telephone \_\_\_\_\_

Please list any additional services from Spectrum that you are billed for by Spectrum:

Example: DVR, Voice Mail, Additional cable boxes

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Should we continue to provide these services through a “bulk contract” where the costs are included in your monthly assessment? (Keep in mind these services are likely to cost you more as an individual than we can obtain in a bulk contract if we do not):

Yes \_\_\_\_\_

No \_\_\_\_\_

Undecided \_\_\_\_\_

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If yes, what services should we include?

Cable TV \_\_\_\_\_

Internet \_\_\_\_\_

Telephone \_\_\_\_\_

DVR \_\_\_\_\_

Voice Mail \_\_\_\_\_

Should we consider other service providers, such as Optical Tel, Verizon or ATT&T?

Yes \_\_\_\_\_

No \_\_\_\_\_

Please provide any additional comments about these services that would be helpful in making any decisions as we move forward:

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**Name:** \_\_\_\_\_ **Address:** \_\_\_\_\_

Thank you for taking the time to answer these questions. Please forward your responses to **Lynn Topel, 3616 Kingswood Court, Clermont, FL. 24711** by August 15.

Your Devonshire Board of Directors