## March 2019 Master Board Report

The following are some additional comments from the March KRCA Board Meeting. Please review the draft minutes, financials and Manager's reports on the website and upcoming Royal Times for additional information.

## Don't believe everything you hear.

Flags – At the February meeting a discussion began regarding adding a POW flag to the main flagpole at the Clubhouse driveway. It then continued to other military branch flags. I made a motion to revisit a suggestion to add a flag in the grass behind the clubhouse in order that all residents can be seated away from the street, as we do now. An ad-hoc Committee is looking at a display that would fly flags from the 6 branches. It is **not** intended to build a memorial, just flag poles, some mulch, flowers.

Clubhouse ID badges – Staff is just about ready to distribute new badges that will work on the North Spa and pool for now. Installation of badge access control devices at the main clubhouse will begin after the North Spa devices are working. We will continue to use the pool keys until all devices are installed.

## Did you know

Work Orders – prior to 2005, Lennar, the Kings Ridge developer, was responsible for maintaining the common grounds, clubhouse grounds, the golf course and 15 neighborhoods. They established a procedure for residents to submit work orders to the office and distribute them to their single landcare provider. Once the neighborhoods and KR community were turned over to the homeowners, 17 separate corporations were now responsible for their landcare. The board decided to continue the practice of residents submitting work orders to the office as a courtesy to these corporations. The office provides weekly reports to each neighborhood to assist them with monitoring the status of your requests.

As such, office personnel have zero authority to instruct Devonshire's current landcare provider, nor do they follow up to your issues. This is the responsibility of the Devonshire board and management company. I do hear stories of residents from "other neighborhoods" getting upset with staff, but if you have an issue please work with the Devonshire team.

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