

Senior Watch Wellness Program

The [Lake County Senior Watch Wellness Program](#) is a resource provided by the Lake County Sheriff's Office

 **352-394-6661 Linda Thompson**

Emergency Lock Box

The program can provide and install a **lock box on your front door** where you can safely keep a key for emergency personnel. The homeowner chooses this code, and it is logged by Senior Watch. This allows firefighters, EMTs, or police to access your home if needed—without having to break down the door.

There is **no cost for this service**, which makes it an especially valuable resource for those who live alone or simply want a little extra peace of mind.

Daily Wellness Check

The program also provides a phone number at 352-742-4848 to call each morning by **8:30 a.m.** Using your assigned code number or your name, you simply let them know that you're okay.

If they don't receive your check-in, they have a process for following up and contacting your designated contact.

A Little Extra Peace of Mind

This is a wonderful program for our older residents living alone or anyone who would appreciate an extra layer of safety and reassurance.

If you'd like more information or are interested in participating, give the **Lake County Senior Watch Wellness Program** a call at **352-394-6661**.

No cost + a daily check-in + emergency access = a little more peace of mind for everyone. 



Smart911.com

Another opportunity suggested by the Lake County Sheriff and Clermont Police department in meetings at the Clubhouse is [Smart911.com](#).

Smart911 works by displaying a pre-created "Safety Profile" on a 911 dispatcher's secondary computer screen the exact moment you dial 911. Because traditional 911

systems can receive limited location data from mobile phones, this service immediately bridges the information gap when you cannot speak or are too panicked to explain your situation.

How the Process Works in Lake County

1. **You Create a Free Profile:** Residents voluntarily sign up via the [Smart911 Registration Portal](#) or the mobile app. You choose exactly how much or how little information to share.
2. **The Data Stays Encrypted:** Your information is not stored in a public Lake County database. It sits securely encrypted within the national Smart911 system. No one—including local police or county staff—can look at your profile before you call.
3. **Triggered by an Emergency Call:** When you call 911 from a registered cell phone, landline, or internet phone, the system instantly matches your phone number and pushes your Safety Profile to the Lake County dispatcher.
4. **Information Dispatched to the Field:** The dispatcher relays these details to responding Lake County Sheriff's deputies, municipal police officers, or Lake EMS medics who are already en-route to your location.

What You Can Include in Your Lake County Profile

-  **Preferred Providers:** You can list preferred hospital and ambulance (ground and air). There is currently no opportunity for medical conditions, allergies or medications on Smart911.
-  **Household & Pets:** Responders will know how many people live in the house. Listing pets ensures both responder safety and the rescue of your animals.
-  **Vehicle Descriptions:** Registering your car make, model, and license plate helps police locate you quickly if you call 911 from a local highway or parking lot.

If you ever travel outside of Lake County, your profile will automatically pop up in any of the thousands of other municipalities nationwide that also participate in the Smart911 network.

SmartPrepare is an opt in available at the end of registering for Smart911. Lake County does not currently participate in SmartPrepare.

This information is provided for reference only. The Devonshire neighborhood and Board do not make recommendations about participation in city, state and/or county provided resources.