

DPO Minimum Terms and Conditions (T & C's)

1. Detailed description of goods and/or services

Unseen Namibia Safaris and Vehicle rentals CC is a tour operator and facilitator specialising in hosting international clients from all over the world traveling overland visiting the main tourist attractions all over Namibia. We offer

Through our team the knowledge and expertise to create customised itineraries that cater to your unique needs and interests .

We handle all aspects of your holiday in Namibia, whether exclusive fly-in's, guided lodge tours, or mapping out a personal itinerary for a self-drive tour.

We also offer Safari Vehicle Rentals.

2. Delivery policy/Tour AND OR RENTAL Confirmation.

Subject to receipt of payment, Tours and or vehicle rentals will be processed within 24 hours and confirmed by way of email notification.

3. Return and Refunds policy

DEPOSIT, PAYMENT AND CANCELLATION FEES

PLEASE REFER TO OUR PAYMENT AND CANCELLATION POLICY AS STATED ON WEBSITE.

4. Customer Privacy policy

Unseen Namibia Safaris and Vehicle rentals CC take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: <http://www.lawsofsouthafrica.up.ac.za/index.php/current-legislation>.

5. Payment options accepted

Payment may be made via Visa and MasterCard, or by bank transfer into the Unseen Namibia Safaris and Vehicle rentals CC bank account, the details of which will be provided on request.

6. Card acquiring and security

Card transactions will be acquired for Unseen Namibia Safaris and Vehicle rentals CC via DPO Pay who are the approved payment gateway for Namibian Acquiring Banks. DPO uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website.

7. Customer details separate from card details

Customer details will be stored by Unseen Namibia Safaris and Vehicle rentals CC separately from card details which are entered by the client on DPO's secure site.

8. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is Namibia. Transaction currency is Namibian Dollar (NAD).

9. Responsibility

Unseen Namibia Safaris and Vehicle rentals CC responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

10. Country of domicile

This website is governed by the laws of Namibia. [YOUR COMPANY] chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature [COMPANY ADDRESS]

11. Variation

Unseen Namibia Safaris and Vehicle rentals CC, in its sole discretion, change this agreement or any part thereof at any time without notice.

12. Company information

This website/app is run by Unseen Namibia Safaris and Vehicle Rentals CC based in Namibia trading as Unseen Namibia Safaris and with registration number CC/2022/09964 and [Number of] 1 (Director(s)/Member(s)/Owner(s))

13. Unseen Namibia Safaris and Vehicle rentals CC contact details

Company Physical Address: 10 Desert Oasis,Auob Street, Kramersdorf,Swakopmund,Namibia.

Email:info@unseennamibia.com

Telephone:+26481 484 3404