

Van Centre Forklift & Industrial Repairs LTD.

Environmental Stewardship Policy

Effective Date: Jan/1/2020

Location: 209b-1546 Derwent Way, Delta, B.C.

Contact: customercare@vancentreforklift.com | 604-377-4782



Environmental Stewardship Policy

Our Commitment

Van-Centre Forklift & Industrial Repairs Ltd. (VCF) is committed to reducing our environmental impact and operating in full compliance with environmental laws and industry best practices. We actively promote sustainability, pollution prevention, and responsible recycling in all areas of our operations.

1. Spill Response Protocol

VCF technicians and staff are trained to respond immediately to environmental spills. The following outlines our standard response procedures:

1.1 General Procedures (Applies to all spill types)

Stop work immediately and assess the safety of the area.

If necessary, evacuate personnel from the affected zone.

Use spill containment kits (located in all service vans and shop areas) to contain the spill.

Notify the Shop Manager or Supervisor immediately.

Follow material-specific protocols (below).

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1.2 Oil Spills

Use absorbent pads and socks to contain and clean the oil.

Place all contaminated materials into labeled, sealable waste containers.

Dispose through a licensed oil waste disposal contractor.

1.3 Coolant Spills

Neutralize using appropriate spill neutralizers if required.

Use absorbents to soak up coolant.

Dispose of the collected waste via an approved hazardous waste handler.

1.4 Battery Acid or Other Acids

Use appropriate PPE (acid-resistant gloves, goggles, apron).

Apply acid neutralizer (baking soda or commercial neutralizer).

Carefully absorb and collect residue using non-reactive pads.

Store in acid-resistant, labeled containers for hazardous waste pickup.

1.5 Emergency Contacts

Poison Control Centre: 1-800-567-8911

Spill Reporting (Emergency Management BC): 1-800-663-3456

Local Fire Department (Delta): 911

WorkSafeBC Reporting Line: 1-888-621-7233

VCF Emergency Contact: Patrick Reakes, 604-377-4782

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2. Recycling & Waste Management

VCF actively sorts and recycles waste material generated through daily operations. The following materials are responsibly diverted from landfill:

2.1 Recycled Materials and Methods

Material	Disposal/Recycling Method
Used Oil	Collected by certified oil recycling contractor
Oil Filters	Drained and sent for metal recycling
Coolant	Collected and disposed through licensed hazardous handler
Batteries (all types)	Returned to suppliers or battery recyclers (Call2Recycle)
Tires	Returned via provincial tire stewardship program (TSBC)
Metals (Steel, Aluminum, Copper, etc.)	Sorted and sent to certified scrap metal facilities
Plastics	Separated and sent to industrial plastics recycler
Cardboard	Flattened and placed in commercial recycling bins
Hoses	Evaluated for metal content and recycled where possible
Electronics	Recycled through EPRA (Electronic Products Recycling Association)
Shop Rags & Absorbents	Collected for laundering or proper disposal by certified providers

3. Sustainable Business Practices

VCF operates electric fleet vehicles where practical to reduce emissions.

All parts deliveries and pickups are coordinated to minimize trips and emissions.

We maintain Level 2 EV chargers on-site.

Lighting, HVAC, and shop equipment are selected for energy efficiency.

Customers are encouraged to select remanufactured parts when suitable.

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4. Training & Accountability

All employees are trained upon hiring and annually in:

Environmental compliance

Spill containment and reporting

Proper waste handling and recycling

Regular audits ensure full policy compliance, and violations are subject to review and retraining.

5. Continuous Improvement

VCF will review this policy annually and revise practices to:

Incorporate new recycling programs or technologies

Comply with evolving environmental legislation

Lead the industry in responsible service practices

For questions or to request a copy of our detailed recycling guide, please contact us at customercare@vancentreforklift.com.