

# New Forklift Warranty

## TERMS & CONDITIONS

Van-Centre Forklift & Industrial Repairs Ltd (VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD) warrants to the owner of each new forklift sold by VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD or a VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD authorized Dealer that for 12 months or 1000 operating hours, whichever comes first, VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD will repair and replace components which are deemed defective in materials or workmanship free of charge, except for those items listed under the section entitled "What Is Not Covered." The warranty period begins on the date the forklift is delivered to the first retail buyer or put in use, whichever is earlier, subject to the following conditions.

### New Owner Responsibility

- That the forklift owner regularly services the forklift with an authorized VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD Forklift Dealer/repairer in the 1-year warranty period as per the manufacturer's recommendations stated in the owner's handbook.
- That genuine VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD replacement parts are used throughout the 12-month service period.

### VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD FORKLIFTS

- Warranty repairs will be made at no charge for parts and/or labor. Components requiring replacement will be new or factory-authorized remanufactured parts by an accredited VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD dealer.
- Free warranty inspection at 1 month or 200 operating hours performed at no charge, except for fluid, lubricant, oil, and oil filter replacement costs.
- All warranty is to be carried out at an authorized VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD service agent or at a site location not greater than 50km radius from the capital city center of the state that the unit was purchased from.

### Periodic Maintenance Services

Proper maintenance and care of the forklift are indispensable for safe operating and lower overall running costs. The periodic maintenance services are minimum requirements which should be performed at your initiative. Additional maintenance services may be required since operating hours and conditions, varying loads, forklift usage, and individual operating environments greatly contribute to the need for such services.

### Design Change

VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD has the right at any time to make changes to the design or specifications of any forklift distributed by VAN-CENTRE FORKLIFT &

INDUSTRIAL REPAIRS LTD without notice and without any obligation to make such changes to forklifts that have been sold in the past.

### **General Conditions**

1. Operators of industrial equipment must be trained and authorized to operate equipment.
2. The forklift must not be operated if in need of repair.
3. Correct operating procedures must be observed.
4. All users must ensure that the forklift complies with all statutory rules or regulations.
5. Safety instructions and warning plates attached to the forklift remain the property of VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD and must not be removed without consent of VAN-CENTRE FORKLIFT & INDUSTRIAL REPAIRS LTD.
6. Safety features of forklift must not be modified or removed.
7. The operator's manual must be read prior to use and must be observed at all times. Failure to observe the procedures may cause injury or death.
8. All attachments used with the forklift must be approved, and a rating plate stating the safe working load affixed in the operator's view.
9. The specified maintenance regime must be observed.
10. Exhaust emissions from internal combustion engines can cause death. Adequate site ventilation is essential.

### **What Is Not Covered**

- Any parts or components installed on the forklift which were not manufactured or supplied by the original forklift manufacturer, whether or not such parts or components were selected, recommended, or installed by the Van-Centre Forklift & Industrial Repairs Ltd distributor or dealer. Such parts or components may be covered by the warranties given by the manufacturers thereof, and any claim should be made directly to such manufacturers.
- Tyres are not covered by warranty.
- Air Conditioning units are not covered by warranty.
- Any forklift which has been repaired other than by an authorized Van-Centre Forklift & Industrial Repairs Ltd dealer or with parts or supplies not manufactured or supplied by Van-Centre Forklift & Industrial Repairs Ltd if they adversely affect the quality or performance of the forklift in respect of the defect for which the warranty is claimed.
- Any parts and labor costs incurred in connection with required or recommended maintenance services as outlined in your Operator's Manual.
- Normal maintenance services such as wheel alignment, engine tune-up, replacement of light bulbs, start and glow plugs, distributor & contractor points, brushes, drive belts, coolant hoses, clutch disc, brake shoes, filters, lubricant, and coolant. (These components are deemed to deteriorate from normal wear and tear.)
- Damage and failure resulting from:
  - Misuse, accident, theft, or fire. (Proper use is outlined in the Operator's manual).
  - Use of improper or dirty fuels, fluids, lubricants, or additives.
  - Lack of performance or proper maintenance services as outlined in your "Use of non-genuine Van-Centre Forklift & Industrial Repairs Ltd parts." Alterations, tampering, or improper repair.

- Stone chipping, chemical fallout, tree sap, salt, hail, windstorm, lightning, and other environmental conditions.
- Normal deterioration of trim and/or paint.
- Any forklift on which the hour meter reading has been changed so that operating hours cannot be readily determined.
- **INCIDENTAL OR CONSEQUENTIAL DAMAGES SUCH AS LOSS OF USE OF THE FORKLIFT, INDIRECT INCONVENIENCE, OR COMMERCIAL LOSS.**

### **New Owner Responsibility**

Properly use, maintain, and care for your forklift as outlined in your Operator's Manual. (It is recommended that you retain maintenance service records in the event a question should arise concerning proper maintenance of your forklift.)

### **Tire information**

tires originally installed on new Van-Centre Forklift & Industrial Repairs Ltd forklifts are not covered by warranty.

### **Other Warranty Terms**

The WARRANTY set out above is the only express warranty given by Van-Centre Forklift & Industrial Repairs Ltd, and Van-Centre Forklift & Industrial Repairs Ltd does not authorize any person to create or assume any other warranty, obligations, or liability in connection with this forklift. Any implied warranty of merchantability or fitness for a particular purpose, except as to the extent required by law, shall be limited to the duration of this written warranty.

Van-Centre Forklift & industrial Repairs Ltd

Sales Department

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