



## Elevate® Mix & Match Plans

### IT'S NOT A ONE-SIZE-FITS-ALL WORLD

Elevate Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

#### FIND THE RIGHT PLAN FOR THE RIGHT USER

	ELEVATE ESSENTIALS	ELEVATE FOR TEAMS ADVANCED	ELEVATE PRO	ELEVATE ENTERPRISE
Mix & Match	●	●	●	●
Free Device	●	●	●	●
Number of Concurrent Endpoints	1 Phone Plus apps	5	5	5
Elevate Mobile app	●	●	●	●
Elevate Desktop app	●	●	●	●
Unlimited Calling	●	●	●	●
Free International Calling <a href="#">View Countries&gt;</a>	23 Countries	33 Countries	33 Countries	33 Countries
Local Number	●	●	●	●
Toll-Free Number	Additional Charge	Additional Charge	Additional Charge	Additional Charge
Auto Attendant	●	●	●	●

	ELEVATE ESSENTIALS	ELEVATE FOR TEAMS ADVANCED	ELEVATE PRO	ELEVATE ENTERPRISE
Caller ID	●	●	●	●
Hunt Groups with Agent Log in/out	●	●	●	●
Call Transfer, Call Hold, 3-way Calling, Music on Hold	●	●	●	●
Paging	●	●	●	●
Call Park/Pickup	●	●	●	●
Intercom	●	●	●	●
SPAM Call Blocking/Tagging	●	●	●	●
911 Admin Notification	●	●	●	●
Voicemail	●	●	●	●
Voicemail Transcription		●	●	●
Call Recording	●	●	●	●
Web Fax		●	●	●

#### ARCHIVING

30-days retention <a href="#">more details</a>	●	●	●	●
1yr, 3yr, 7yr, 10yr retention plans	Additional Charge	Additional Charge	Additional Charge	Additional Charge

#### COLLABORATION AND PRODUCTIVITY

Presence Detection/2-Way Sync	●	●	●	●
1 on 1 and Group Chat	●		●	●
AI Assistant	●		●	●
User Texting		●	●	●
Company Messaging		Additional Charge	Additional Charge	Additional Charge
File Backup, Sync and Share	5 GB/user		50 GB/user	200 GB/user

#### VIDEO MEETINGS AND CONFERENCING

Hd Video Conferencing	4 Participants		100 Participants	200 Participants
Hd Audio Conferencing	200 Participants		200 Participants	200 Participants
Dial in Numbers	Local		International	International
Elevate Rooms	●		●	●
Webinar	Additional Charge		Additional Charge	Additional Charge
Screen Sharing	●		●	●
Compact Mode	●		●	●
Unlimited Recordings			●	●
Screen Annotation	●		●	●

	ELEVATE ESSENTIALS	ELEVATE FOR TEAMS ADVANCED	ELEVATE PRO	ELEVATE ENTERPRISE
AI-Powered Virtual Assistant			●	●
AI-Powered Meeting Transcriptions and Insights			●	●
Calendar Sync	●		●	●
In Meeting Chat	●		●	●
In Meeting Notes			●	●
End to End Encryption			●	●
Meeting Security (passwords, lock, attendees permission controls)	●		●	●

#### ELEVATE ENVISION ANALYTICS

QoS Dashboard	●	●	●	●
Call History	●	●	●	●
Wallboards		●	●	●
Detailed Contact Center Analytics		●	●	●

#### ELEVATE EXTEND INTEGRATIONS

Active Directory	●	●	●	●
Chrome (click to call), G Suite, Outlook, Slack (meeting integration), Outlook/Office 365 Meetings Integration, Generic CRM Screen Pop	●	●	●	●
Sugar CRM, Zoho CRM, Zendesk		●	●	●
Salesforce, ServiceNow, NetSuite, MS Dynamics		●		●

#### CALL CENTER FEATURES

Agent Log in and Log out		●	●	●
Call Queuing, Configuration Wrap up Time, Configurable Agent Removal from the Queue, Greetings Management		●	●	●
Smart Greetings and Additional Call Recording Storage		●	●	●
Scheduled and Graphical Reports		●	●	●
Supervisor Functions (monitor, whisper, barge)		●	●	●

QUESTIONS? CONTACT US TODAY!

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