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February 8<sup>th</sup>, 2025

Hollis Community Council,

I am writing to follow up on the progress regarding Whale Tail Pharmacy. Over the last year I have continued to research and spoken with many professionals within the region and state to find a positive solution for POW patients. While these efforts have been eye-opening, they have failed to yield a resolution thus far.

In addition, I continued corresponding with SEARHC upper management who ultimately requested I put my patient care concerns into writing. A month later SEARHC stated they did not understand the concerns/questions and asked they be "refined". I complied and a month later SEARHC emailed stating they "don't believe further dialog would be helpful", thus ending our dialog without addressing the carefully detailed concerns. To be clear, this correspondence was not with local employees, but with upper management located outside POW.

I am prayerfully and diligently continuing forward in an effort to maintain POW's diversity of healthcare options and current services. Therefore, I would like to request a letter of support for Whale Tail Pharmacy, and I have attached information you may find helpful. I am happy to attend a council meeting and remain available for any questions or suggestions.

Thank you for your consideration,

A handwritten signature in cursive script that reads "Julie McDonald".

Julie McDonald  
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Julie.CPFI@gmail.com