

JURASSIC JOURNEY

W A U K E S H A

FREQUENTLY ASKED QUESTIONS

MAY 8 – 25, 2026 • WAUKESHA COUNTY EXPO CENTER

jurassicjourney.org

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01 • ABOUT THE EVENT

Why choose Jurassic Journey over other dinosaur events?

The Midwest's largest animatronic dinosaur exhibit with 60+ life-sized dinosaurs, 15+ family activities, stage shows, and an educational component. Founded by the creators of China Lights and Winter Wonders — entertaining families since 2015.

Which dinosaurs can be found at Jurassic Journey?

Dinosaurs from all three eras — Triassic, Jurassic, and Cretaceous — spanning 160 million years. Each dinosaur is meticulously crafted by artisans under the direction of paleontologists for accuracy.

How much time should we allow?

Plan 1–2 hours for a self-guided experience. Entry doors close 30 minutes before closing time. Arrive at least 2 hours before closing for maximum enjoyment.

What age is this recommended for?

Designed for ages 3–10. Dino rides, the off-road track, and inflatables have an age limit of 10 and under with a max weight of 140 lbs. Some attractions require a minimum height of 36 inches.

Is Jurassic Journey an outdoor event?

Yes! Held outdoors in a natural setting. In rare cases of severe weather, entry may be halted temporarily. Temporary shoe covers or wood chip paths may be used during muddy conditions.

What other special events are there?

Friday May 15th: Lighted Evening Event, 7–10PM. Includes lighted exhibits, dino-themed mocktails, finger food, and Neil Diamond entertainment. Limited tickets at \$37 — jurassicjourney.org.

02 • ATTENDANCE & ON-SITE

When is the best time to avoid crowds?

Weekdays are less busy. Every Wednesday features a "Kids are FREE" promotion — for every adult admission, one child gets in free.

Are there food vendors on site?

On-site beverages and casual treats are available. Small snacks and children's drinks (bottles, sippy cups) are generally permitted inside the event.

Can we leave and come back the same day?

Yes — unless otherwise indicated at check-in. Make sure everyone in your party gets a re-entry stamp before exiting.

Can we bring a stroller or wagon?

Yes! Jurassic Journey is stroller and wagon friendly. Keep in mind it's a natural setting with grass and possible wood chip paths — some uneven ground.

Is parking free?

Yes. Parking is free and included with every ticket purchase.

What about security, cameras & credit cards?

Security is provided in collaboration with venue authorities. Cameras and video are encouraged! Credit cards accepted for admissions, concessions, and souvenirs. Jurassic Journey is 100% cashless.

03 • ADMISSION TICKETS

FREE

UNDER 3

Free general admission. Must purchase ticket to ride attractions.

Varies

KIDS GENERAL ADMISSION (3–17)

Access to all displays, fossil experience, arts & crafts, and shows.

GA + \$7

KIDS VIP (3–17)

All GA benefits PLUS virtual tour, Dino parade, skip the line & gift.

Varies

ADULT GENERAL ADMISSION (18+)

Full event access. Adults cannot ride dino rides or use inflatables.

GA + VIP

ADULT VIP (18+)

VIP Parking, skip the line, Jurassic Journey gift, and virtual tour.

Best way to buy tickets?

Purchase through JurassicJourney.org — the official ticketing channel. Walk-up tickets are subject to availability and cannot be guaranteed.

Are tickets good any day?

All tickets are valid any day during the run (May 8–25). Closed on Mondays (except Memorial Day). Entry doors close 30 min before event closing.

Refund policy?

All sales are final. Refunds only issued if Jurassic Journey cancels the event. The Ticket Guarantee protects 100% of your purchase in that case.

Physical tickets or QR codes?

QR codes from your confirmation email serve as tickets. Show on phone or tablet — no printer needed. Multiple QR codes per order for each ticket.

04 • ACTIVITIES & RIDES

60+

DINOSAURS

15+

ACTIVITIES

36"

MIN HEIGHT

140 lbs

MAX WEIGHT

Age 10

RIDE AGE LIMIT

What rides are available?

Stationary animatronic Dino Rides with on-site attendants, plus a Racetrack where kids drive battery-powered vehicles in a closed loop.

Are activities included in admission?

Yes — all activities and rides are included in the price of admission. No additional per-ride charges.

Can children under 3 participate?

Under 3 enter free and can view exhibits, shows, petting area, and take selfies. To ride or use inflatables, they need a child admission ticket with a parent present.

Can injured children ride?

For safety, injured children or those wearing a cast are strongly advised not to ride stationary rides or use inflatables.

What do we need to bring?

Socks are required for participation in inflatables. Comfortable walking shoes are recommended for the outdoor terrain.

Lost an item at the event?

Report to a team member at the entry gate during the event. After the event, contact the Waukesha County Expo office at 262-548-7200.

MERCHANDISE

Are souvenirs available on-site?

Yes — a Merchandise Store is located inside the event. Accepts Visa, Mastercard, American Express, and Discover.

Can I pay with cash for merchandise?

No. Jurassic Journey is 100% cashless. All purchases require a debit or credit card.

Are there any additional expenses?

General Admission covers all displays and activities. Parking is also free. The merchandise store offers optional souvenirs.

ACCESSIBILITY

Is the event wheelchair accessible?

Yes — Jurassic Journey is wheelchair accessible. No rentals available. Natural terrain may include some uneven ground and wood chip paths.

Are service dogs welcome?

Yes! Service dogs that provide a task for their handler as defined by the ADA are welcome. Visit ADA.gov for up-to-date service animal guidelines.

Are pets or Emotional Support Animals allowed?

No. Pets and Emotional Support Animals (ESAs) are not permitted inside Jurassic Journey.

SEE YOU IN THE

JURASSIC!

MAY 8-25, 2026

Waukesha County Expo Center • Waukesha, WI

GET TICKETS AT [JURASSICJOURNEY.ORG](https://jurassicjourney.org)

Questions? Visit jurassicjourney.org/contact