

Questions and Answers Discussed at the CHRNA meeting on 1-16-25

RE: Crownwood's Street Project

- **When is the start date for the project?**
 - February 3rd, will begin the staging and equipment placement time to get ready for the construction and February 10th will be the first date that crews are able to start digging/demolition.
- **Who is doing the construction?**
 - E-Z Bell Construction
- **What are the hours of operation for the work to be completed?**
 - All work is going to take place Monday-Friday from 7am-6pm. If E-Z Bell needs to work on other days they will contact the residents that it will effect to make arrangements.
- **What is covered in the scope of the project?**
 - Streets, sidewalks, driveway aprons, SAWS water lines (only up to the meter), and the SARA sewer line (only from the corner of Ridge Mile near the ditch down to Shallow Ridge) will all be redone. Select homes (only those with driveways that were identified to be out of the grading compliance) will have their whole driveway replaced.
- **What streets are in Phase 1 of this project?**
 - Moonlit Ridge, Barren Ridge, Shallow Ridge, Clay Ridge, Clear Ridge, Falling Ridge, Gallant Ridge, Skyline Ridge, Painted Ridge, Ridge Garden, Ridge Mist, Rainfall Ridge, Ridge Moon, Ridge Elm, Ridge Mile, Ridge Flower, and Ridge Pilot.
- **How long will Phase 1 take to complete?**
 - E-Z Bell has 300 working days to finish the Phase 1 project with an estimated completion date of January 2026. Phase 2 is projected to start February 2026
- **How will residents be notified about the construction?**
 - The county offices will send letters to the homeowners of each residence in Crownwood informing them of the plans. Information will also be given out on the CHRNA website, www.crownwoodsubdivision.com and released on the Crownwood Facebook page.
- **Where will the project begin in the neighborhood?**
 - The water and sewer lines on Ridge Mile (from the corner near the ditch) to Shallow Ridge are likely to be replaced first. They will put in the new pipes and then tap into the connectors so there should be minimal interruption of water service. E-Z Bell, SAWS, and the San Antonio River Authority will keep the effected residents notified of time frames.

- **When the water lines are replaced, how long will the effected area be without water?**
 - It is possible that water will be down for 6-8 hours so that the new lines can be connected, but as much work as can be completed before turning the service off will happen, in order to minimize its down time.
- **Will one Street be done at a time or multiple ones at once?**
 - A few streets may be worked on at once in order to help the project move along well.
- **What will change about the sidewalks and water meters?**
 - The sidewalks will be widened to 4 ft. sidewalks in order to meet ADA compliance and water meters will be moved accordingly to allow for the new sidewalks.
- **What if there are fences, shrubs, retaining walls, sprinkler systems, etc. that are right next to the sidewalks?**
 - E-Z Bell will be going a minimum of 1 extra foot into your yard, from where the sidewalks are laying now, to lay the new sidewalk. If you have landscaping, trees, flowers, bushes, sprinkler systems, walls, fences, it is up to the owner/resident to take care of that prior to work starting, it is not Bexar County or E-Z Bell's responsibility for damages of not moving such things. If you are one of these residents, E-Z Bell will send out a letter letting you know what you will need to move to make their work faster and easier. If you do have a sprinkler system that has not been moved when E-Z Bell comes to do your yard, they will do their best to salvage any parts so you can tie back into the system once they are done. Residents are responsible to move any and all obstacles that are one foot from the current sidewalk. That includes fences, walls, flowers, bushes, sprinkler systems, trees, etc.
- **How will residents access their homes during the construction?**
 - If your car(s) are over the apron of the driveway or on the street, you will have to park them on another street during the day while E-Z Bell does their work. They will do their best to allow those who need access to their driveway during the day access, but they cannot guarantee it throughout the entire project. There will be some disruption of access during certain sections of construction, but we need to work together to make this project a success.
- **Once the streets are ready for it, how long will tarring and paving take and how long will it be before we can drive on the street?**
 - The tarring and paving should take one full day per cul-de-sac/street section being worked on. Access during the tarring of the streets will be limited or cut off for a matter of hours until the tar is no longer tacky and can be driven on.
- **What will happen with Google Fiber lines that run through our yards?**
 - Google Fiber has been contacted and are responsible for their lines and boxes during the construction.