

SHIPPING POLICY

Effective Date: February 26, 2026

Last Updated: February 26, 2026

1. Overview

At **K-Dream Skin**, we are committed to delivering your orders safely and efficiently within the United States.

This Shipping Policy outlines processing times, delivery estimates, and responsibilities related to shipping.

2. Shipping Locations

We currently ship within the **United States**.

At this time, we do not offer international shipping unless otherwise announced.

3. Order Processing Time

Orders are processed within:

1–3 business days (excluding weekends and holidays).

During peak seasons, promotions, or high order volume, processing times may be slightly extended.

You will receive a confirmation email once your order has shipped.

4. Shipping Rates

Shipping rates are calculated at checkout based on:

- Order weight
- Delivery location

- Carrier rates

Free Shipping

We offer **Free Standard Shipping on U.S. orders over \$80 USD** (before taxes and after discounts).

Free shipping applies automatically at checkout when the minimum is met.

5. Estimated Delivery Time

After shipment, delivery typically takes:

- **3–7 business days** (Standard Shipping)

Delivery times are estimates and are not guaranteed.

6. Carrier Delays

Once an order has been shipped, K-Dream Skin is not responsible for:

- Carrier delays
- Weather disruptions
- Lost packages due to incorrect address provided by the customer

If a package is delayed, customers must contact the shipping carrier directly using the provided tracking number.

7. Incorrect Shipping Information

Customers are responsible for providing accurate shipping information.

If an incorrect address is entered:

- We are not responsible for lost packages
- Reshipping fees may apply

If you notice an error, contact us immediately before the order ships.

8. Lost or Stolen Packages

If tracking confirms delivery but you have not received your package:

- Contact the carrier first
- Check with neighbors or building management

K-Dream Skin is not responsible for stolen packages after confirmed delivery.

9. Damaged Shipments

If your order arrives damaged:

- Contact us within **48 hours of delivery**
- Provide clear photos of:
 - The damaged item
 - The packaging
 - The shipping label

We will review and determine an appropriate resolution.

10. Contact Information

For shipping-related questions:

 kdreamskin.korean@gmail.com

 <https://k-dreamskin.com>