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1. Executive Summary

In the digital era, businesses must go beyond ads — they must engage.

Xeed Consulting offers Social Media & Customer Engagement Strategy services that help the following sectors:

- MSMEs
- Enterprises
- Retail
- BFSI
- Manufacturing
- Telecom
- Power
- Infrastructure

connect with customers meaningfully and drive real business outcomes

Common Social Media Marketing Goals



2. The Business Problem

Today's businesses face:

- Low visibility on social platforms
- Poor customer engagement and loyalty
- Rising ad costs with weak ROI
- Fragmented messaging across digital touchpoints

Without structured strategy, social media remains a cost centre, not a growth driver

Xeed's Social Media Strategy & Customer Engagement:

We deliver a structured, performance-driven framework to help businesses turn social and customer channels into revenue engines. We offer:

- Social Media Playbooks: Platformspecific content and engagement strategies
- Customer Engagement Programs: Campaigns to drive loyalty, referrals, and repeat sales
- Multi-Channel Strategy: Align messaging across WhatsApp, Facebook, LinkedIn, Instagram, and email
- Content Calendar & Templates: Ready-to-execute posting plans
- Training & Capability Building: Empower client teams for in-house execution

4. Key Features



Templatized Engagement Frameworks: Faster and more affordable



SMB-Friendly: Designed for MSMEs and mid-sized firms_____



Digital-First Approach: Optimized for today's attention economy



Actionable Playbooks: Not just strategy, but readyto-run assets

5. Industry Use Cases

Retail & E-commerce

- Engagement campaigns driving repeat sales
- Loyalty program reactivation via WhatsApp & social media

BFSI

- Customer trust-building communication on LinkedIn
- Referral campaigns boosting account openings

Manufacturing & MSMEs

- Employer branding and talent attraction
- •B2B customer engagement through LinkedIn thought leadership

Telecom & Infra

- •Customer engagement for VAS (Value-Added Services)
- Regional campaigns for rural and semi-urban markets



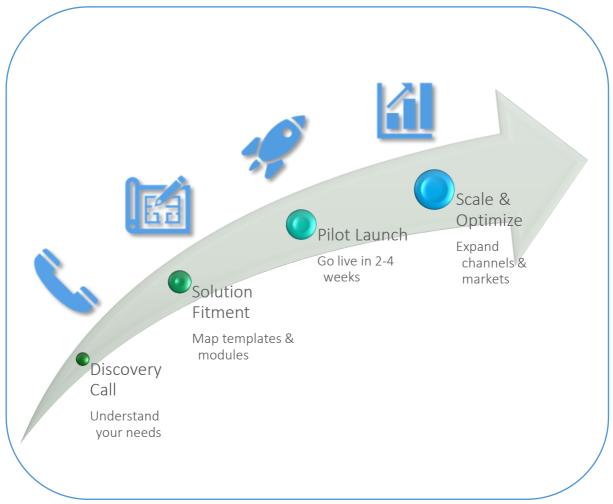
6. Competitive Advantage: Xeed's Unique Approach

Templatized Playbooks: Faster Support: From Building: Train Recognized: go-live and lower costs strategy to daily execution engagement Trusted by MSMEs

7. Client Success Highlight



8. How to Get Started with Xeed



Let's Xeed Expectations

- Automate, Engage, and Grow with Al!

9. About Xeed Consulting

Xeed Consulting empowers MSMEs and enterprises with innovative consulting solutions across technology, telecom, power, retail, and infrastructure sectors.

Recognized for our scalable, templatized consulting model, we bring big-firm expertise at SMB costs.



10. Contact Us

