



The American Heart Association (AHA) no longer issues physical course completion cards. They are issued electronically via each individual student's unique email.

Within 24-48 hours after your class you will receive an email from the American Heart Association.

- This email is commonly marked by your internet service provider as junk or spam, and might be found in one of those folders of your email account.
 - Make sure you didn't overlook the email.
 - Be sure to **add emails from @heart.org to your safe senders**
 - If you do not see the email from the American Heart Association, try to run a few searches in your email inbox and/or junk folder.
 - Search for emails from: **no-reply@heart.org** or **eCards@heart.org**
- **IF YOU DID NOT RECEIVE THE EMAIL FROM THE AHA, use this link to claim your ecard: <http://heart.org/mycards>**
 - Enter your first name, last name and email address in the fields.
 - You will be taken to the page to set up your ecard account with the AHA.
- You will be required to choose a security question & answer to set up a secure user account on the AHA site.
- You will then be asked to answer a few questions about your course.
- Once you submit your answers, a new page noting your ecard code number will open. This is NOT your ecard.
 - On this page you will see link to view and download the pdf of your ecard in wallet size or full size.
 - There is also an option to email your ecard.

Contact your AHA CPR Instructor for any corrections in spelling.

You may login to access your ecard for 24 months here: **<http://heart.org/mycards>**

If you have any difficulties claiming your ecard, please contact Customer Support at:

- Phone: **1-877-242-4277**
- Email: **ahainstructornetwork@heart.org**
- *Available Monday – Friday, 8 a.m. – 5 p.m. Central Time*

Once you have claimed your ecard, your employer may verify the validity of the ecard on the American Heart Association® website at this

URL: **<https://ecards.heart.org/student/myecards?pid=ahaecard.employerStudentSearch>**

NOTE: They will need the code from your ecard.