

**FAQS**

* I waxed my cabinets recently. Will it affect the paint?
  + **YES.** Please let me know beforehand so that I can do a test door prior to starting your kitchen. If you have used any waxy cleaners, it may cause fish-eye on your doors. The paint will not adhere properly to the door in some spots.
* Why do the doors take longer?
  + Doors have all of the detail, unless you have panels on your boxes, too. It is not quick or easy to sand and not damage the corners and small details of your doors. I use a dental pick to clean out the expansion joints so that there is no bridging during the painting process. The boxes are typically flat and square, easy to sand between coats. The doors are not. I typically devote around 1.5 hours of handling per door during the entire process. 40 doors translate to 60 hours, on doors alone.
* Will my cabinets look like new?
  + If you have real wood, heavily grained or knotted cabinets, you will still see some of the natural aspects of the wood and grain, unless you’ve chosen the extra filler and sanding required to hide it.
  + For smooth wooden cabinets, like maple, your cabinets will look nearly new. You will always see some of the natural aspects of the wood. However, the painting and sanding process does hide approximately 95% of it.
* How many coats of paint do you use?
  + 4. 1 coat of bonding primer, 1 coat of tannin blocker and 2 coats of paint. Unless your chosen color is not pigmented well then, we use 3 coats of color.
* What type of paint do you use?
  + Milesi Wood Coatings is an industrial coating. It is shipped from Italy and tinted in Pittsburg, Pennsylvania, then shipped to me. I do not use cheap paints for any cabinets, whatsoever. For an average sized kitchen of 40 doors, paint and primer cost $800.00, disposable materials run around $200.00.
* What if I am sensitive to smells?
  + The lower the VOC (volatile organic compounds), the less durable the paint. Most of the paints I use have very little odor and are water born. However, one of the primers is alcohol based and has an odor until dry, about an hour. Manufacturer recommends 24 hours before painting. We do make accommodations for you to not be there during this time if smells bother you.
* What colors do you recommend in white?
  + For countertops and wall paints that have a grey tone or undertone, I recommend White Dove by Benjamin Moore.
  + For countertops and wall paints that have a tan tone or undertone, I recommend Swiss Coffee by Benjamin Moore.
  + Both are well pigmented and my most popular colors.
* Is it to hot or cold to paint right now?
  + The weather does affect the outcome of the paint. We strictly adhere to all manufacturer recommendations on temperature and humidity. When it is very hot in July, I will typically spray very early in the morning while there is more humidity in the air. I do not spray while it is raining as it will take to long to dry and may get runs in the paint. During the colder months I spray midday, when it is the warmest.
* Do you roll or spray?
  + Both. In your home, I try to minimize the dust by rolling. The paints I use are so good that you could never tell the difference. Your doors are sprayed in my shop. It is a controlled environment with a vacuum system to remove dust and odors from the paint.
* Will sanding the boxes make a mess in my house?
  + No. My sander attaches to a vacuum system with HEPA filtration. We also clean up after ourselves every day.
* Will you be able to see sagging doors after painting?
  + As long as your hinges are adjustable, we will straighten them out when we reinstall your doors. All of your doors and hardware go back the way we remove them exactly. If you purchase new hinges, we will install them with the doors as long as they are an exact match. We do not drill holes for new hinges.
* Can you fill the holes and relocate the handles and pulls?
  + Yes. We have several fancy jigs that allows placement of nearly every type of handle, even on shaker doors.
* If I have water damage, will they look ok painted?
  + We can do our level best, however, if your doors are warped, we recommend replacing them. We cannot straighten it out.
* Will I notice cabinet issues after painting?
  + If you are going from brown to white, you may notice things you didn’t before. Like uneven doors, gaps, bad original hardware placement, and dings. We try to fix everything but some things are not fixable.
* Do you caulk the gaps?
  + We do not caulk gaps over 1/8th of an inch nor do we caulk expansion joints (Where the rails and stiles meet the panels). Expansion joints are made to expand and contract during humid and dry days. If you caulk it, there is a 75% chance of paint failure there.
* How long does it take for paint to cure?
  + All water-based paints take 30 days to cure. Oil based paints and stains can take up to 6 months. You will want to protect from knicks and scratches during this time.
* What do I clean painted cabinets with?
  + Warm water and mild dish soap is all that is required. Never use harsh chemicals such as Ammonia or waxes. Your paint will wrinkle or blister.
* Is your work guaranteed?
  + Absolutely! While I cannot guarantee how you will take care of your cabinets, I can guarantee that work I’ve done will not fail under normal circumstances and is guaranteed for 2 years. If you have children running into the cabinets on their little vehicles or pets scratching at their treat cabinet, I cannot guarantee those types of paint issues and will leave touchup paint for you. However, please call immediately for any other issues.
* Does tape used to protect the interior of the cabinets bleed?
  + We use a delicate surface tape on walls, floors and the bottom inside of the boxes because blue tape has been known to pull off wood finishes and wall paint. Because it is a delicate surface tape, it does not have the same adhesion as blue tape and will bleed a little. We love those crisp, straight lines and strive for them; however, you may see minimal bleeding in areas like the corners inside your cabinet boxes and occasionally where the cabinets meet the wall paint. As long as you have wall color on hand, we’ll happily paint over it.
* Why does it take you longer to paint our cabinets when other companies can do it in 2 days?
  + Quicker is not better. We spend a day just on cleaning and degreasing your cabinets properly. Oftentimes, cabinet companies will ask you to clean them before they come and I can guarantee that they did not give you the proper tools and knowledge for longevity of your paint. We also adhere to manufacturers recommendations on temperature, dry time, recoat time and humidity.
* Will paint adhere to silicon?
  + No. Oftentimes I will see that a sloppy contractor put your new countertops on. We scrape and sand those areas especially well. Despite our best efforts, its embedded in the wood. We will typically use a spray paint on those areas if we see that the areas are large with zero adhesion. Most of the time, all you may notice is minimal and immediately under the countertop. You may never notice it unless you’re on the floor looking up.
* Will you move our appliances and furniture?
  + According to our insurance coverage, we are not permitted to move any appliances or furniture. Especially refrigerators with an ice/water machine. The water lines do become brittle over time and can leak. Will we give you a hand? Of course. Just know that we are not liable, nor responsible for water line failures.