



DISPUTE PACK

Banking Edge - AI Override Suggestions

World: Banking Edge Governance **Outcome:** ESCALATE **Evidence Pack ID:**
JSP-PUBLIC-20260302-BANKING_EDGE-0001

1. What was claimed / requested

Agent wants to override a fraud hold and release a 250k USD transfer.

2. What the system allowed vs blocked

Allowed

- Drafting and preparation can continue.
- Execution is paused pending named authority.

Blocked

- Commit actions until approvals are recorded.

3. Why (governance rationale)

Judgement Spine governs frontline exceptions before release intent becomes action. Missing step-up verification triggers ESCALATE: require step-up, route dual control to supervisor and fraud ops; no 'probably release'.

This pack is designed to survive dispute: it links decision, authority, bounds, and integrity in one exportable object.

Evidence references

4. Evidence signals

- fraud_hold_reason
- step_up_state
- customer_contact_verification
- authority_band
- case_id
- transfer_amount

5. Evidence artefacts in this bundle

policy_trace.ndjson	Which doctrine checks fired and why.
audit_export.ndjson	Execution-time event record.
provenance_chain.json	Illustrative provenance and chain integrity.
authority_contract.json	Named authority + bounds contract.
manifest.json + signature	Integrity references (tamper-evident).

6. Integrity verification

Run `verify_manifest.py` from the root folder and retain the output as part of the dispute file.

If the hashes and signature verify, the pack is unmodified since it was sealed.

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