



## DISPUTE PACK

# Retail Edge - AI Refund Approval

**World:** Retail Edge Governance   **Outcome:** SAFE DEGRADE   **Evidence Pack ID:**  
JSP-PUBLIC-20260302-RETAIL\_EDGE\_-0001

## 1. What was claimed / requested

POS is about to refund 3,800 USD to original tender.

## 2. What the system allowed vs blocked

### Allowed

- A safer substitute path proceeds (bounded).
- Work continues without violating constraints.

### Blocked

- The high-risk / sensitive action is held until approval.

## 3. Why (governance rationale)

Judgement Spine governs POS decisions under pressure. When tender cannot be verified or fraud score spikes, it returns SAFE DEGRADE: store credit proceeds now; cash-equivalent refund routes to supervisor with time-boxed approval.

This pack is designed to survive dispute: it links decision, authority, bounds, and integrity in one exportable object.

# Evidence references

## 4. Evidence signals

- tender\_verification\_state
- fraud\_score
- return\_window\_policy
- item\_risk\_flags
- supervisor\_on\_shift

## 5. Evidence artefacts in this bundle

<b>policy_trace.ndjson</b>	Which doctrine checks fired and why.
<b>audit_export.ndjson</b>	Execution-time event record.
<b>provenance_chain.json</b>	Illustrative provenance and chain integrity.
<b>authority_contract.json</b>	Named authority + bounds contract.
<b>manifest.json + signature</b>	Integrity references (tamper-evident).

## 6. Integrity verification

Run `verify_manifest.py` from the root folder and retain the output as part of the dispute file.

If the hashes and signature verify, the pack is unmodified since it was sealed.

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