Communication at Parsons Pond

All questions and requests should go to our property manager: Terri Colon 775-2325 Ext. 226 <u>tcolon@foresidemanagement.com</u>

Foreside Management AppFolio Online Portal: The portal give you access to your account at Foreside Management as well as other information and documents. Once you provide an email to our Property Manager, you will be invited to activate your account. This activation is necessary to receive information emails from the Management Company.

Email: Important notices and information is communicated by email from our property management company. You **MUST** activate your Foreside Portal account to receive emails.

Website: https://parsonspond.org/

Updated policies and procedures, homeowner directories, board minutes and useful forms and information can be found on our website. Contact MaryAnn Shupe for access: pmshupe@gmail.com

Friends of Parsons Pond Facebook Page: https://www.facebook.com/groups/
330766754397852 (request access on the homepage) The Facebook page is a place to celebrate and share information, communicate needs, offer something for sale, or share a beautiful photo of our neighborhood. It is not a place to discuss policy, politics or grievances.

Newsletters: A somewhat regular newsletter will be distributed every few months with important information and reminders.

Other Foreside Management Contacts:

Maintenance Requests: Jon Savage: 207-775-2325 (option 2 to reach who is on call)

<u>jsavage@foresidemanagement.com</u>

Accounting: Cheryl Wall 775-2325 Ext. 209, <u>Cheryl@foresidemanagement.com</u>

or Arthur Walles 775-2325 Ext. 212, Arthur@foresidemanagement.com

Property Manager Assistant: Colleen Thibeault

207-775-2325 Ext. 237 cthibeault@foresidemanagement.com

Documents for sale of unit/ refinancing: All document requests should be made

via: HomeWiseDocs.com

**Needing immediate assistance/ time sensitive/ after hours emergency: 775-2325 then wait for operator to answer