



Truly Jeremy Adventures & Experiences

+1 868 716 9002

info@trulyjeremy.com

Terms and Conditions for Group Trips Hosted by Truly Jeremy Adventures and Experiences

Welcome to Truly Jeremy Adventures and Experiences. We are committed to creating the best travel experiences for our patrons. By booking a trip with us, you agree to the following detailed terms and conditions, which may be adjusted based on specific circumstances.

1. Responsibilities of the Patron

Visas and Travel Documents: It is the sole responsibility of the patron to obtain any necessary visas and ensure their passport is valid for the duration of the trip and for any required period beyond the trip's end date. Truly Jeremy Adventures and Experiences will provide guidance on visa requirements, but securing the visa is the patron's responsibility. Any other necessary documents, such as travel itineraries, hotel confirmations, and activity vouchers, will be sent to the patron electronically prior to departure.

2. Media Consent

Use of Media: By participating in our trips, patrons grant Truly Jeremy Adventures and Experiences the irrevocable right and permission to photograph, film, or otherwise record their participation in the trip. Patrons consent to the use of such media for promotional, marketing, and branding purposes across various platforms, including but not limited to social media, our website, and printed materials. Patrons waive any right to royalties or other compensation arising from or related to the use of these media.



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3. Changes and Adjustments

Transfers: Transfers between destinations or activities are planned to maximize group enjoyment and value. However, changes to these arrangements may be necessary due to factors such as availability, local conditions, or operational issues. The company will make decisions in the best interest of the group, but some changes may be beyond our control.

Flight Changes: Flights are subject to changes due to airline modifications, weather conditions, or regulatory requirements. Truly Jeremy Adventures and Experiences is not responsible for such changes but will assist patrons in managing these adjustments. Patrons are advised to purchase travel insurance to cover potential disruptions.

Hotel Changes: While we aim to book hotels and resorts as advertised, the choice of accommodations may change due to circumstances beyond our control, such as overbooking, safety concerns, or service quality issues. The company reserves the right to make these changes before and during the trip if necessary. Substitute accommodations will be of similar or higher quality whenever possible.

Itinerary Changes: The tour itinerary is designed to provide a comprehensive experience. However, it may be subject to change due to various reasons, including but not limited to weather conditions, political instability, local holidays, strikes, and operational constraints. The company will strive to maintain the quality and enjoyment of the vacation despite these changes and will communicate any alterations promptly.

4. Payments

Instalments: All patrons are expected to keep their payments reasonably up to date as per the payment schedule provided at the time of booking. All travel payments are non-refundable. Final payments must be settled no later than one month before departure. The company reserves the right to request payments on designated dates as required to secure bookings and other arrangements.



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5. Unused Services

The company will not provide credit, transfers, or refunds for any missed or unused services that were not utilized by the client. This includes, but is not limited to, accommodation, meals, tours, or transportation, provided that such circumstances are not the fault of the company.

6. Cancellation

Cancellation by Client: Once a client cancels, Truly Jeremy Adventures and Experiences is unable to offer refunds, transfers, or credits of any kind due to the intricate logistics required to organize our vacations. We strongly recommend purchasing travel insurance to cover potential cancellations.

Cancellation by the Company: Truly Jeremy Adventures and Experiences will not cancel your vacation unless in cases of 'Force Majeure,' which refers to unusual or unforeseen circumstances beyond our reasonable control, including but not limited to natural disasters, war, civil unrest, and pandemics. In such cases, we will make every effort to provide alternative solutions, such as rescheduling the trip or offering a credit for future travel with us. Refunds will be considered on a case-by-case basis.

7. Force Majeure

In the event of 'Force Majeure,' Truly Jeremy Adventures and Experiences will make all reasonable efforts to provide suitable alternatives or reschedule the trip. These circumstances include, but are not limited to, natural disasters (earthquakes, floods, hurricanes), war, acts of terrorism, civil unrest, epidemics or pandemics, government travel restrictions, and other events beyond our control. Patrons will be informed promptly, and every effort will be made to minimize disruption and inconvenience.

-By booking a trip with Truly Jeremy Adventures and Experiences, you acknowledge that you have read, understood, and agreed to these detailed terms and conditions. We are dedicated to ensuring that your travel experience is enjoyable and memorable, despite any unforeseen circumstances that may arise. Thank you for choosing Truly Jeremy Adventures and Experiences.



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