UPGRADE MATRIX

CGM MEDISOFT
Practice Management and EHR

New Features	Added from V20*-V23*	V24*	V25*	V26	V27
Ability to merge patient accounts/charts					✓
Customizable patient alert pop-ups					✓
Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI					✓
Ability to move charges and accompanying co-pays between cases					✓
Inactive status indicators in the patient drop-down menu when creating appointments within office hours					✓
Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders					✓
PDF image file support					✓
Multi-practice name display among Windows taskbar icons					✓

*Please note that CGM MEDISOFT V20-V25 are no longer supported by the developer.
** Priced separately.

Synchronizing Healthcare

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	Added from V20*-V23*	V24*	V25*	**V26**	**V27**
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments				✓	✓
Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit				✓	✓
Patients searchable by DOB				✓	✓
Easy write-off adjustments from AR Tracker				✓	✓
Integration with CGM CONNECTION** - a robust patient engagement tool				✓	✓
Enhanced password security				✓	✓
Report enhancements to meet 21st Century Cures Act demographic requirements				✓	✓
OCR scanning of insurance cards and return of demographic information			✓	✓	✓
Enhanced ICD-10 Search Tool powered by IMO® Terminology			✓	✓	✓
Demographic information returned on eligibility checks			✓	✓	✓
Multiple revenue management improvements related to batch eligibility checks			✓	✓	✓
Fewer clicks for real-time eligibility checks			✓	✓	✓
Login/logout audit trail reporting			✓	✓	✓
Insurance codes added to Transaction Entry Tab			✓	✓	✓
Deposit list enhancements to use in-screen persistence of payer type/payer method values			✓	✓	✓
Include up to 12 diagnosis codes from the patient case on the unprocessed transactions edit			✓	✓	✓

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	Added from V20*-V23*	V24*	V25*	V26	V27
Patient DOB, age, and last eligibility check date on OHP appointment screen			✓	✓	✓
EHR interface with the award-winning CGM APRIMA** solution			✓	✓	✓
Transaction & statement notes added to walkout receipts		✓	✓	✓	✓
Mobile app enhancements: cases, edit appts, balance details, add'l insurance info, middle initials, facility codes		✓	✓	✓	✓
Transaction entry alerts for present and missing content		✓	✓	✓	✓
Enhanced eligibility response displays		✓	✓	✓	✓
Report header updates to Aging Reports plus new Primary Insurance Aging Summary report		✓	✓	✓	✓
NDC codes added to unprocessed transactions		✓	✓	✓	✓
Updated CMS-1500 Claim Form for ICD-10	✓	✓	✓	✓	✓
Race and ethnicity fields for quality reporting	✓	✓	✓	✓	✓
More specific filters in Unprocessed Charges tool	✓	✓	✓	✓	✓
Enhancements to CGM MEDISOFT Mobile UI	✓	✓	✓	✓	✓
Updates to ICD-10 mapping utility	✓	✓	✓	✓	✓
Pending Patients tool for adding patients	✓	✓	✓	✓	✓
Updated log-in security	✓	✓	✓	✓	✓
Write-off tool for outstanding balances	✓	✓	✓	✓	✓

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Practice Management and EHR

	Added from V20*-V23*	V24*	V25*	V26	V27
Accounts receivable tracker for working AR balances	✓	✓	✓	✓	✓
Enhancements to real-time eligibility and EOB functionality	✓	✓	✓	✓	✓
Insurance card scanning to policy and multimedia tabs	✓	✓	✓	✓	✓
Auto-assign statements notes	✓	✓	✓	✓	✓
Advanced duplicate patient record matching	✓	✓	✓	✓	✓
Color coding functionality for patient statuses and incomplete transactions	✓	✓	✓	✓	✓
Insurance timely filing calculator	✓	✓	✓	✓	✓
Secondary claim status in Revenue Manager	✓	✓	✓	✓	✓
Reporting best practices documentation	✓	✓	✓	✓	✓
Cash posting of payments & unlocked fields in BillFlash OfficePay	✓	✓	✓	✓	✓

Contact your representative to learn more

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