



Meet & Greet / Home Preview Terms and Conditions

We're excited about the possibility of caring for your beloved pet(s). To ensure we are the perfect match for your needs, we require a meet and greet/home preview for all new clients. To confirm your serious interest and commitment, we charge a nominal fee for these appointments.

Payment Terms

Fee Amount: \$30

We accept payments via Zelle and Venmo only for these appointments unless otherwise agreed via email.

Payment Process

Payment is due at the time of booking your appointment to secure the time slot.

How to Pay:

- Zelle: Send payment to: 978-387-8270 or ImperialPawsNaples@gmail.com
- Venmo: Send payment to Scan the QR code or send to @Martha-Hankey



Your appointment will be confirmed only after we receive the payment.

Refund and Credit Policy

The meet and greet fee is non-refundable unless Imperial Paws Naples cancels the appointment.

Cancellation and No-Show Policy

Cancellations must be made at least 2 business days in advance to avoid forfeiting the fee. Failure to attend the scheduled appointment will result in forfeiting the fee.

For any questions or to confirm your payment, please contact us!

ImperialPawsNaples@gmail.com

Imperial Paws Naples
978-387-8270 · ImperialPawsNaples@gmail.com
www.ImperialPawsNaples.com
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