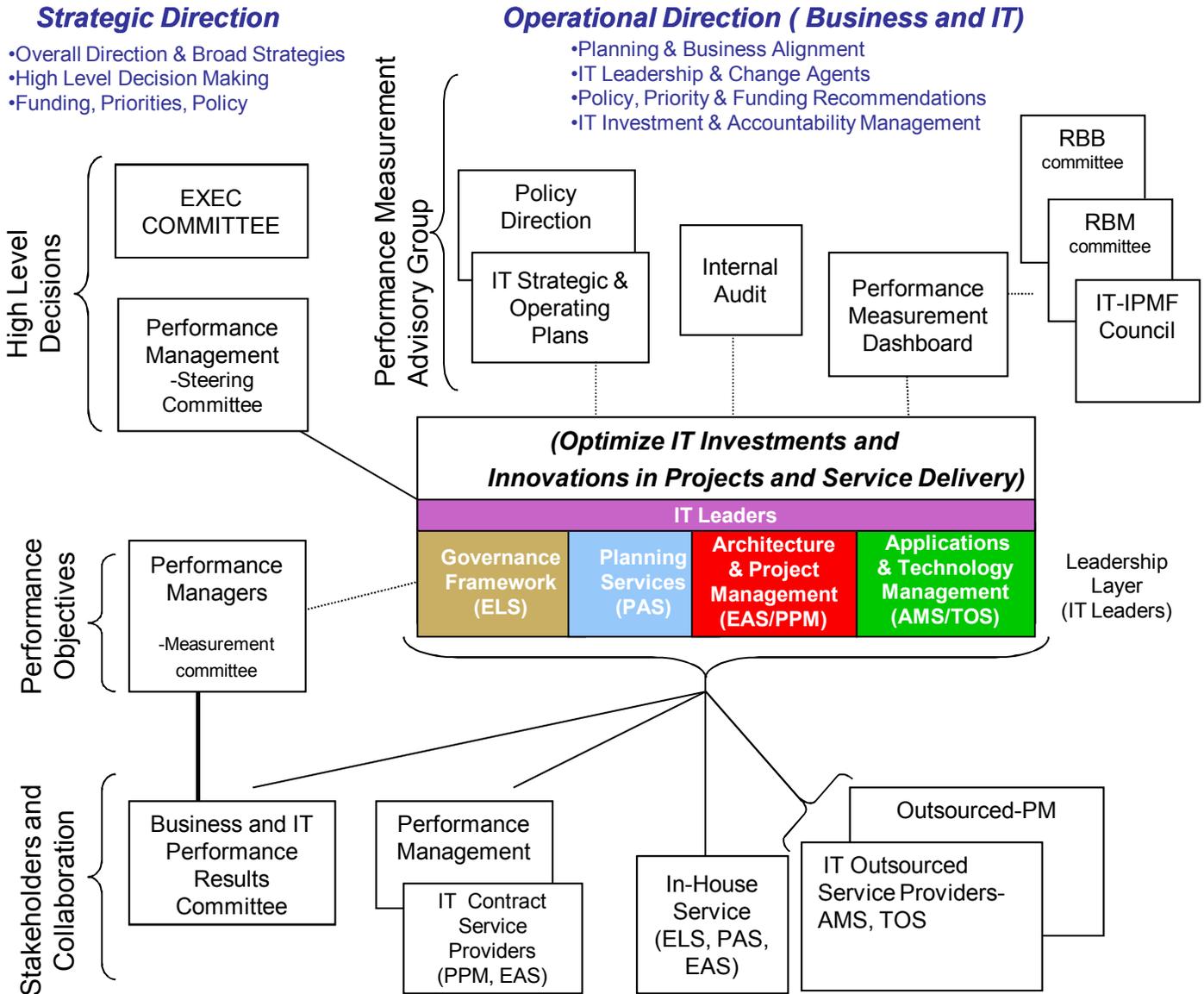


Human Resource (HR) Accountability Governance Model

Decision Making Structure



Architecture & Project Management-Tier 2

- Enterprise IT Infrastructure, Architecture & Standards
- Project Management / Risk Management
- Input & Alignment to BA IT Plans, Strategies, Policies
- Shared Project Services & Solutions (EDMS, Web)
- IT Service Providers Governance

Applications and Service Management-Tier 1

- Shared IT Infrastructure & Standards
- AMS and SM Support Services
- IT Service Providers Governance
- Vendor and Client Relationships
- Shared Technology Services & Solutions