

# Barn Rules & Code of Conduct

## Lisa Westbrook Horseback Training Center

*Effective: January 1, 2014*

At Lisa Westbrook Training Center, we are committed to providing a safe, welcoming, and respectful environment for riders, families, staff, and horses. The following rules apply to all students, parents/guardians, visitors, and volunteers on the property. By participating in lessons or visiting the facility, you agree to abide by these rules.

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### Respect and Behavior

**1. Respect everyone and everything on the property.**

This includes fellow students, instructors, staff, horses, equipment, and the facility itself.

**2. No drama.**

We are a drama-free barn. If a student, parent, or visitor creates conflict, spreads gossip, or contributes to a toxic environment, the student will be asked to leave.

**No refunds** will be given in such cases.

**3. Listen to instructors and staff.**

All instructions must be followed promptly for your safety and the safety of others.

**4. No yelling, running, or roughhousing.**

Horses are prey animals and react quickly to loud noises or sudden movements, which can be dangerous.

**5. Treat horses with kindness and patience.**

Abuse or harsh handling of horses will not be tolerated under any circumstances.

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### Facility Rules

**9. No trail rides.**

For safety reasons, all riding is conducted within the arena or designated training areas only.

**10. Do not enter stalls or paddocks without permission.**

Only authorized personnel may handle horses outside of lesson times.

9. Do not feed any horse without permission.  
Some horses have dietary restrictions or medical conditions.
  10. Clean up after yourself.  
This includes picking up trash, returning tack to its proper place, and sweeping up grooming areas after use.
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## Parents & Visitors

13. Parents/guardians must remain in designated viewing areas during lessons unless otherwise invited by staff.
  14. Do not coach your child during a lesson.  
This distracts from the instructor's teaching and can confuse the student.
  15. No smoking, vaping, or alcohol is allowed on the property.
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## Lesson Policies

16. Arrive on time.  
Riders must arrive early enough to groom and tack up (if responsible for this). Lessons will end on schedule regardless of late arrival.
  17. Cancellation policy:  
Notify us at least 24 hours in advance to reschedule. No-shows or late cancellations will be charged.
  18. No make-up lessons or refunds will be given for missed lessons unless due to a medical emergency and approved by management.
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## Animals and Vehicles

19. No outside animals (dogs, etc.) allowed unless approved in advance and leashed at all times.
  20. Drive slowly and carefully.  
Horses may be near the parking areas. Keep your speed under 5 mph on the property.
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## Safety and Liability

- 21. All participants must sign a liability waiver before handling or riding horses.**
  - 22. Report all injuries or unsafe conditions to staff immediately, no matter how minor.**
  - 23. Emergency contacts and medical information must be up to date for all riders.**
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## Consequences for Rule Violations

**Failure to follow these rules may result in:**

- A verbal or written warning**
  - Temporary suspension of riding privileges**
  - Permanent dismissal from the program (without refund)**
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## Acknowledgment

**By attending lessons or entering the property, you agree to comply with the Barn Rules & Code of Conduct. Your cooperation helps us maintain a fun, safe, and supportive riding environment for everyone.**