



Pharmacy Partners of Alabama

Coronavirus COVID-19 Update

Customers and friends,

As new information about Coronavirus (COVID-19) continues to develop, we wanted to take an opportunity to communicate our Business Continuity Plan as it pertains to this situation.

We are closely monitoring local, state and federal government guidance regarding workplace safety and we are following the [Center for Disease Control \(CDC\) guidance for businesses and employers for coronavirus disease 2019 \(COVID-19\) for preparation and response](#).

Pharmacy Partners is taking action to help prevent the spread of COVID-19 to our clients and staff. As we have no known cases of the virus in our community, we still must take precaution and assume someone could have been exposed and is not symptomatic. Our obligation, as a service provider, is to provide you the best possible service and help you assure a continuum of care to your residents.

The CDC has recommended to limit exposure to high risk individuals. Therefore, we will continue to deliver medication and supplies as usual, but we will no longer enter a facility if possible. Couriers should be met at the door to receive and sign for deliveries. An exception would be if there is an area available which a courier can enter and not be in a resident area and have limited exposure to staff and residents. Deliveries will be made in disposable bags when possible and we are asking that no packages be sent back to the pharmacy.

As your facilities develop formal plans for visitor engagement, please let us know. We have received guidance from some partners regarding changes and it has been extremely helpful for our preparedness and business continuity planning. At this point we are not giving couriers the phone numbers for every facility, but we are doing so as specific facilities ask for call ahead as part of their lockdown processes.

We are introducing rigorous additional cleaning procedures, and are increasing the number of wipes, hand sanitizers, and other cleaning materials throughout our pharmacy for associates and staff to use. In addition, we are only allowing essential staff into the pharmacy.

Please contact the pharmacy with any question or concern. We will provide updates if any additional precautions must be taken. We are a team and will continue to work together to provide the best possible care.

Be safe and take care,

Reggy Jones RPh.

A handwritten signature in black ink, appearing to read "Reggy Jones", written over the printed name "Reggy Jones RPh." The signature is stylized and somewhat cursive.