

Pawprints in the Field



Terms & Conditions

Booking & payment

Bookings are made via our website www.pawprintspetboarding.co.uk on the 'Pawprints in the Field' page. By completing a booking you are agreeing to the following terms & conditions.

Payment will be made at the time of booking and entry to the field can only be made once you have booked and paid for a time slot.

You may cancel or amend your booking up to 24 hours in advance. Cancellations will be subject to a £1.00 admin fee. No refunds can be given after this time.

Professional dog walkers / trainers may rent the field at the normal rate subject to prior agreement but must have their own public liability insurance in place & forward a copy to us.

A maximum of 3 dogs are allowed in the field at any time if 1 adult is present and up to a maximum of 5 dogs in total if 2 or more adults are present per appointment (unless otherwise agreed). A maximum of 2 vehicles may attend per appointment.

Arrival & departure

If you arrive early please park in the waiting area with your dog secured in your vehicle leaving plenty room for the previous customer to vacate the field.

Entry to the field is via a coded padlock, the code changes at regular intervals. The code will be sent via your booking email. Please ensure you secure the gate upon your departure to prevent unauthorised use. Any issues with the padlock please contact us directly.

Cleanliness

You are responsible for picking up your dogs waste, but we also ask if you see any poo at all, please pick it up. As the fields are large, there is a possibility you may miss your own dogs waste, but if you pick up any you see, others will pick up yours.

Waste bins are provided as are a limited number of poo bags but please try to bring your own.

If you carry out any grooming of your dog whilst in the field please collect & dispose of any loose hair.

No smoking is permitted on the grounds.

Please take any litter home with you and do not deposit it in the poo bin.

Security

No enclosed field can be guaranteed escape proof although we do everything in our power to make our field as secure as possible. Ultimately the responsibility lies with the person in control of the dogs using our field to ensure they do not escape. To this extent, *we are not liable for any damage, injury or loss to the animal whilst being exercised or to any third party as a result of the animal owner or dog.*

Dogs are to be held securely on a lead or secured in a vehicle until they are inside the field and the gate closed behind them.

Please do not allow your dog to dig anywhere near the fence line.

Equipment

A bowl and a water supply is available for your dog to take on water. The bowl is regularly washed and disinfected but please rinse out and leave empty after any use.

Obstacles are present for the use of dogs only they are not for humans to play on. Do not encourage young dogs (under the age of 9 months) to play on any elevated equipment which they need to jump down from. Never push a dog to do something they are not physically or mentally capable of.

Please report any incidents with equipment, any defects or any near misses.

H&S and Animal Welfare

We maintain the grounds as best we can weather permitting but it should be noted that it is a field and the ground may have hidden bumps and dips. During wet weather there may be slippery and muddy areas, please use appropriate footwear.

Children must be accompanied by an adult and supervised at all times.

Please ensure your dog is up to date with their vaccinations and worming regime, it is for as much benefit for you as it is other users. All dogs must have at the very least their first round of vaccinations.

After exercising your dog(s) on any field keep close inspection for ticks & grass seeds particularly around the eyes & in their paws

Never leave dogs tethered or unattended in the field. Likewise, dogs must not be left in vehicles whilst you exercise another dog.

Please be vigilant of other dogs around to help avoid any issues for nervous and/or reactive dogs. Please do not approach any dog without prior consent of the dogs' owner – and especially don't approach a dog with your own dog. Please remember that many of the dogs who use our fields are nervous/reactive and they require space – both from other dogs and from people in order to enjoy their freedom.

We do not permit use of any adverse training method or equipment at any time. Such methods and equipment include (but are not limited to) shock collars, prong / pinch collars, and Spray collars.

If your dog is unwell or suffering from loose stools please do not attend with your dog.

If you have any issues regarding the use of the field please report it to us directly by either:
Using the intercom on our reception sign,
Phoning us on 01946 329651,
Emailing us on enquiries@pawprintspetboarding.co.uk

We welcome reports of misuse of the field including non-collection of dog faeces to ensure the field is an enjoyable, clean and safe place for you and your dog.

Any persons accompanying you must also abide by these terms & conditions.

First time visitors will receive an induction in the use of the field along with basic H&S notes.

We will offer training at times throughout the year, something fun. If you require assistance in areas of your dogs behaviour such as recall this can be arranged at an additional fee.

COVID 19

Please ensure you use the hand sanitiser before and after handling the access points to the field ie the padlock, chain & lever.

Please also sanitise your hands before using any shared items such as the tap & waste bin.

Continue to follow UK Government advice and guidance while attending the field.

Data protection

We only retain your contact details in the event of having to contact you regarding your booking. The information is not shared to any other parties.