

BENCHWOOD HOUSE
PET POLICY
(By Prior Agreement Only)



Benchwood House is generally a pet-free property, as we take great care to maintain a calm, beautifully kept environment for all guests.

We may, however, occasionally welcome **one small, groomed, well-behaved dog, under 10 pounds, from a non-shedding breed**, and only by prior agreement when we feel it will suit the house and setting.

If we are able to approve your request, a **pet fee of £125 per stay** applies.

We will also request a **£200 refundable damage-deposit**, simply because even the best-behaved small dog can have an unexpected accident or cause minor damage.

This deposit protects us in the rare event that specialist cleaning or repair is required, and is returned promptly once the house has been checked after departure.

To ensure Benchwood House remains fresh and comfortable for everyone, we have a small number of **pet rules** that outline how dogs may stay in the property.

Benchwood House is not liable for any injury, illness, or harm to your dog during your stay, including incidents arising from the house, grounds, or surrounding environment.

Owners remain fully responsible for the safety and wellbeing of their pet at all times.

Guests wishing to bring a dog must review our Pet Policy and Pet Rules before booking.

Acceptance of a dog is by prior agreement only, and bookings cannot be confirmed until the rules have been agreed to.

We're always happy to talk this through with you and help you decide whether bringing your dog would be a good fit. If you'd like to enquire, please contact us before booking.

PET RULES FOR BENCHWOOD HOUSE

To keep Benchwood House feeling beautifully maintained for all guests, we ask that the following rules are agreed to before a booking can be confirmed:

GENERAL

- 1) Only one small, well-behaved dog under 10 pounds, from a non-shedding breed, may be brought by prior agreement.
- 2) Dogs must remain off all furniture, including sofas, chairs, and soft furnishings.
- 3) Dogs are not permitted in the bedrooms or on any bedding.

- 4) Dogs must never be left unattended inside the house, even for short periods.
- 5) Owners are responsible for cleaning up all outdoor waste in the garden and grounds.
- 6) Any accidents, spills, or damage must be reported immediately, so we can arrange appropriate cleaning or repair.
- 7) Specialist cleaning or repair costs may be deducted from the refundable deposit, where required.
- 8) Dogs must be fully house-trained and comfortable staying in a new environment.
- 9) Puppies under one year cannot be accepted.

PET ITEMS

- 1) For convenience, Benchwood House provides a small water bowl, a feeding mat, and biodegradable waste bags.
- 2) Guests must bring their own dog blanket, towel, bedding, and any other personal items their dog may need during the stay.
- 3) Pet items cannot be washed in the Benchwood House washer-dryer, to protect the appliance and maintain hygiene standards.
- 4) Guests must bring sufficient cleaning items (such as wipes, dog-safe cleaning sprays, and any grooming essentials) to last for the duration of their stay.

These guidelines help us preserve the calm, fresh, five-star standard that guests expect from Benchwood House.