## D<sup>3</sup> Pricing 2023<sup>+</sup>

<b>D</b> <sup>3</sup> <b>Services</b> (Starting Prices)	(All Major Credit Cards Accepted)
Estimates	
In shop / email with pictures / Text	Free
Other places	Applicable house call charge*
Service #1 - Basic (Basic Clean and Diagnose)	
Basic Service (Simple Cleaning & Oil to movement) Service #1 is only recommended for those clocks serviced regularly, or new clocks).	Starting at \$85.00 & UP
Service #2 - Movement Overhauls (Complete breakdown of movement and case cleaned [Our Preferred Service])	
Time only clock (Single Train)	\$225.00 / \$260.00
Clock with hour strike (Two Train)	\$270.00 / \$300.00
Clock with strike and single chime melody (Three Train)	\$350.00
Clock with strike and triple chime melody (Three Train)	\$400.00
Floor Clocks (Grandmother, etc)	Call for est. (\$250 & up*)
Grandfather Clock with chime tubes	Call for est. (\$325 & UP*)
Anniversary clocks	\$175.00 & up**
Electric/Quartz Clocks	\$125.00 and up**
All Others	Call for Estimate
Service #3 - Cuckoo clock overhaul service (or Related Clocks)	
Time & cuckoo overhaul (two-weight)	\$195 - 295.00
Time, cuckoo & music box overhaul (three-weight)	\$275 - 385.00

Specialty Clocks (Battery or melody motion clocks)	Call for Estimate
Service #4 – Clock Restoration	
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Newer Clock Restoration (Generally Clocks 1950 & UP)	Call for Estimate
Antique Clock Restoration (1949 and below)	Call for Estimate
Special charges and/or additional repairs:	
Initial Payment/Upfront Fee (Authorizing Repair Service)	\$0 for Most/\$25-50 others
House call, including pick-up of clocks for repair	\$95 - 125.00 *
Set up a grandfather clock/Floor inc. Large Clocks (after a move, or newly delivered, uncrated)	<b>\$85.00</b> plus house call charge*
Bushings & Replacements	First 3 free w/overhaul ( <b>\$16.00</b> each after)
Pivot replacement	\$75.00 & up
Replace lantern pinion trundles	<b>\$25.00</b> per pinion
Surcharge for "Crystal Regulators"	+\$28.00
Surcharge for removing aerosol oils or excessive amounts of old oil ("dipped" movements)	+\$35.00 -\$70.00
Surcharge for jeweled platform escapements (typically ship's clocks, carriage clocks, ATMOS)	+\$35.00 - \$70.00
Creation of New Parts (Fabrication)	Hourly rate \$65.00/hr.
New Parts / Cords / ect.	Cost x2 + Shipping=Total Cost
Non-Payment Notification fee plus postage.	\$5.00 +
Storage Fees (after 30-day notification of completion of repairs)	\$25.00 month

 $D^3s'$  prices reflect the base pricing for our basic service & movement overhauls of a previously well-maintained clocks with no significant repair issues or other complications. ++ Repairs above and beyond normal overhaul will be charged on a time-and-materials basis and/or see

special charges. No repairs will be performed without providing a good faith estimate up front, and our work is guaranteed (See Terms & Warranty pages for more details). All Major Credit Cards, Cash, Check, in person or online. At D<sup>3</sup> we are committed to making long term relationships with you and your family's heirlooms for years to come so we are often understanding and can/will work with you in any arrangement if needed. We want to ensure your heirloom will stay working and in great condition for years to come so that your clock maintains or gains value as well as being the centerpiece of your home. Prior Authorization for Credit Cards and/or down/Initial payment may be required at the time of drop off/pickup.

All specialty and unusual clock work will be quoted on an individual basis. New or newer movements by quotation. Additional Charges D³ Clockworks will obtain customer Authorization prior to commencing with initial repair. We will always be up front with our customers to ensure the highest quality of customer service. The **key to ALL** good relationships is constant communication! We hope that all of our customers and their heirs will have a long and standing relationship with us and our family for many years to come. All our work is Guaranteed (See Warranty/terms).

"If you don't ask, the answer will always be NO!"

<sup>\*</sup> Our regular service area includes all of Fresno, Madera, Kings Counties. House calls to locations outside our regular service area may incur additional travel charges.

<sup>\*\*</sup>Basic service (Service #1) is only for those clocks that have been previously serviced by D3 on a semi-annual basis or a clock that has been working and have no problems visually. Any clock that does not meet this requirement may be referred to the next service plan.

<sup>\*\*\*</sup>A working clock is one that is in beat, stays in beat for a minimum 30 day period.

<sup>+</sup>Prices in effect January 1, 2023 (Prices subject to change)

## D<sup>3</sup> - Limited Warranty & Terms.

#### **Limited Warranty**

Overhauled metal clock movements are warranted to perform for a period of one year from date of completion of work without defects of material or workmanship with the following exceptions:

- Breakage of any springs, weight cables or chains, and damage caused thereby;
- Evidence of tampering or alteration to the work performed by D<sup>3</sup> Clockworks.

Partial repairs are warranted for one year only to the extent of the work performed. Exceptions above apply.

No performance or durability warranty is made for wooden clock movements or parts.

Service charges for unauthorized repairs will not be paid by D<sup>3</sup> Clockworks. D<sup>3</sup> Clockworks cannot be held liable for damages not directly connected to the work it performs.

#### **Terms**

- 1. Anyone submitting a clock to D<sup>3</sup> Clock Works alleges to be the owner or authorized agent of the owner of the clock and releases D<sup>3</sup> Clock Works from any liability for said clock except as agreed by these terms.
- 2. Cost estimates are good faith estimates based on initial examination of the clock upon receipt, and D<sup>3</sup>'s standard pricing for typical services. If additional work is required which would add 15% or more to the original estimate, D<sup>3</sup> Clock Works will obtain approval for the additional charges before the work is to commence.
- 3. Delivery estimates are good-faith estimates based on the lead times in the shop at the time the work is submitted. D<sup>3</sup> Clockworks cannot be responsible for unforeseen delays. A 30% rush charge may be applied to work needed sooner than the standard turnaround quoted at the time of submission.
- 4. Unless previous arrangements are made, full payment is due upon completion of work. The clock may be retained by D<sup>3</sup> Clock Works pending full payment and others fees may apply after notification of completion.
- 5. Clocks which remain unclaimed longer than 30 days past the notification of completion of work are subject to storage/service/notification fees.
- 6. Pursuant to California law, in the event any charges remain unpaid 1 year following the completion of the work, D³ Clockworks may, but is not obligated to, sell the clock at public or private sale. Although the clock may be sold it may or may not be enough to cover the total cost of the final bill. The remaining balance if positive will be held for customer pickup and if there is a negative balance the total balance will reflect the sale of the item and collection will continue pursuant to Cal Code of Civil Procedure.
- 7. In the event of non-payment, the customer shall be responsible for <u>all</u> costs of collection, including reasonable attorney's & collection fees.
- 8. D<sup>3</sup> Clock Works nor its agents accept any liability for loss or damage to the receipted clock or articles resulting from shipment, transportation, fire, theft, or any other cause beyond its control. In no event will D<sup>3</sup> Clock Works liability exceed the current replacement value of the item.

Provides a variety of clock repairs, services, and sales. Every clock is different and may require different services. For starters, it is important to have your clock serviced every three to five years as a matter of regular maintenance. This is a standard oiling and adjustment service that keeps your clock on time and properly lubricated.

For clocks that need full-service repairs, we provide a complete overhaul of the clock mechanism, which is our preferred and most popular service. This repair includes a complete disassembly of the mechanism, a deep cleaning in an ultrasonic cleaner, replacement of bushings with brand new bronze bushings, and any other odd repairs that are necessary. This process can encompass any combination of services.

- o Bushing replacement
- Case refinishing
- Click spring replacement
- o Custom manufacturing of parts
- o Dial repainting
- Gear cutting
- o Glass repair
- o Glass replacement
- Main spring replacement
- o Pinion manufacturing
- Pivot replacement
- Polish pivots
- o Porcelain dial repair
- o Ultrasonic deep cleaning
- Wood repair

We also can convert your antique clock into a battery-powered unit upon request. Be sure to ask us about the pros and cons of a conversion!

# is Another NICE Option for clock repair in Fresno/Clovis areas of California!

If you're having issues with your clock, it's time for you to call D<sup>3</sup>! You can count on us if you're in need of clock repair in Fresno/Clovis areas as well as surrounding counties. We're more than capable of repairing many types of clocks, including:

- Antique clocks
- Wall clocks
- Mantle Clocks
- Grandfather clocks
- Electric clocks
- Cuckoo clocks
- Any type of Clock!

We pride ourselves on our conscientious repair services. We'll take great care when working on your clock and will get the job done as swiftly as possible.

### **Reliable Repairs**

You can depend on us for all types of clock repairs. Whether you're having trouble with a modern clock or an older clock, we'll be able to get to the bottom of the problem. Our staff can diagnose the issue quickly and find the best solution to your problem.

Because we have extensive repair experience & training, we're confident that we'll be able to get the job done right. We stand by our work and aim to ensure that all of our customers are fully satisfied. We're proud of the quality work we do, and we're proud of the excellent service we offer, as well.

- (\*) All mechanical clocks are recommended to be serviced every two years to obtain the maximum life of the clock and avoid costly repairs not only for the clock movement but for the clock case. Maintaining the proper finish of your clock not only protect it but ensure that the clock retains or gains value over time.
- (\*\*) We provide service for all brands of mechanical clocks, including brands and types which are less well-known, such as Atmos, Gustav Becker, Lenzkirsch, Sessions, Waterbury, Gilbert, Ingraham, Smith, Hermle, Schatz, Kundo, Ithaca, Elliott, Emperor, Hammond, and Revere Telechron electric clocks. We specialize in all types of American and European clocks, including 400 day or Anniversary Clocks, Cuckoo Clocks, Chelsea, Wood Works Clocks, wind up car clocks, wind up airplane clocks, Biedermeier, Vienna Regulator, Grand Sonnerie, Calendar, Crystal Regulator, Ship, and all types of English and Scottish clocks, , 1 Day Leaf & Bird Cuckoo Clocks, 1 Day Chalet Cuckoo Clocks, 1 Day Hunters Cuckoo Clocks, 1 Day Musical Chalet Cuckoo Clocks, 1 Day Musical Leaf & Bird Cuckoo Clocks, 8 Day Leaf & Bird Cuckoo Clocks, 8 Day Chalet Cuckoo Clocks, 8 Day Hunters Cuckoo Clocks, 8 Day Musical Chalet Cuckoo Clocks, 8 Day Musical Leaf & Bird Cuckoo Clocks, Owl Cuckoo Clocks, Quail Call Cuckoo Clocks, Quartz Cuckoo Clocks, Shelf Cuckoo Clocks, Mantel Cuckoo Clocks, Modern Art Decor Cuckoo Clocks, Miniature Black Forest Clocks, Alarm Clocks, Anniversary Clocks, Black Forest Reproductions & Novelty Clocks, CooClocks, cuckoo clock, cuckoo clocks, Black Forest clocks, clock repair, grandfather clock repair, cuckoo clock repair, wall clock, grandfather clock, longcase clock, Howard Miller clock, mantle clock, desk clocks, antique wall clock, atomic wall clock, decorative wall clock, modern wall clock, Bulova wall clock, Seiko wall clock, contemporary wall clock, world clock, perpetual calendar, alarm clock, meeting timer, antique clocks specialists, antique clocks, French clocks, 18th century antique clocks, antique clocks, retro clocks, antique clock repair, old clocks, 400-day clock repair, alarm clock repair, american clocks, anniversary clock repair, antique clock repair, the clock professor, clock doctor, antique clock appraisal, antique clock restoration, antique clock, antique grandfather clock, antique wall clock, antique mantel clock, tall clock, antique clock, old clock, antique tall case clock, floor clock repair, grandfather clock repair, clock repair, clocks, grandfather clocks, antique clock restoration, antique grandfather clock, antique wall clock, antique mantel clock, clock repair, grandfather clock repair, cuckoo clock repair, wall clock repair, tubular clock, discount grandfather clocks, Seth Thomas clocks, Howard Miller clocks, Howard Miller grandfather clock, grandmother clock, fine antique clocks, mechanical clock repair, Dutch Wall and Mantel Clocks, Mantel Clocks, Clocks, Quartz Wall Clocks, Scholar Wall Clocks, Wall Clocks & Regulator Wall Clocks, Wooden Gear Clocks by Lignum Clocks, Grandfather Clocks, Floor Clocks, Airquide Instruments, American Waltham, Ansonia, Belfort, Bell Clock Co, Bigelow, Kennard Company, Black Forest, Boston, Charles R. Sligh, Chelsea, Colonial Clock Company, E. Howard, E. Ingraham Company, Eastman, Eli Terry, Elliott, Emperor, Ethan Allen, F. Kroeber, French Clock, German/Mauthe, Gilbert, Gustav Becker, Hamilton, Harvard, Hermle, Hershede, Howard Miller, Ingraham, Ithaca, Junghans, Le Coultre, L'epee, Matthew Norman, Mauthe, New England, New Haven, Plymouth, Regula, Ridgeway, Salem, Schatz, Sessions, Seth Thomas, Sligh, Terry Clock

Company, Tiffany, Cartier, Trend, Vermont, Waltham, Waterbury, Weems And Plath, Welch, Wempe, Winterhalder, Wm. L. Gilbert, Antique clocks, Vintage clocks, Grandfather clocks, Cuckoo clocks, Wall clocks, Mantle clocks, Electric clocks, Battery clocks, Antique and Vintage watch repairs, Watch crystal replacement & dial refinishing, Watch overhaul, refinishing and restorations, Crown replacement and movement repair, Battery replacement and dial restoration, Seth Thomas, Colonial, Waterbury, New Haven, Herschede, Sessions, Ingraham, Waltham, Kienenger, Jauck, Ithaca, Junghans, Smiths, Becker, Ansonia, American Clocks (All mechanical types) American Heritage Clocks, Ansonia (Clock Company), Aaron Willard, Boston Clock Company, (The) Calendar Clock Co., Chelsea Clock Company, Colonial Clock Co., Daneker Clocks, Durfee (Walter H.) Clock Company, Elliott of London, Emperor Clock Company, English Grandfather Clocks, Ethan Allen, E. Howard Clocks, Clock Company, E. Ingraham Clock Company, "Fashion" Clocks — Southern Calendar Clock Co., French ClockS, German Clocks, Gilbert (William L.) Clock Company, Gustav Becker, Haas & Sohne, Hamilton ClockS, Harris & Harrison Clock Company, Hermle Clocks and Movements, Herschede Clock Company, Herschede Hall Clock Company, Howard Clock Company, Howard Miller Clocks, Ithaca Clock Company, Junghans Clock Company, Kieninger Clocks and Movements, Kroeber Clocks, Kuempel Clocks, Mason and Sullivan, Morbier (French) Clocks, New England Clock Co., New Haven Clock Company, Pearl Clock Company, Ridgeway Clocks, Sessions Clock Company, Seth Thomas Clock Company, Simon Willard, Sligh Clocks, Smith (Geo. W.) & Co., Southern Calendar Clock Co., Tiffany & Company, Terry (Eli) Clock Company, United States Clock Company, Waltham Clock Co., Waterbury Clock Company, E.N. Welch Clock Company, Winterhalder Clock Company, American clocks, European clocks, 400 day clock, Anniversary Clocks, Cuckoo Clocks, Chelsea, Wood Works Clocks, wind up car clocks, wind up airplane clocks, and many others if I missed any. Basically, we want to work on your clock and get it running like new again.

-+- D³ Clockworks & Deitz Designs are affiliates of Deitz Enterprises, Fresno Calif. (D³ meaning=Don't Doubt Deitz. The nick name Given to me from a dear friend after she was told that Mr. Deitz could fix anything. Well, she soon learned and discovered my many hidden talents using my mind, hands and spirit. (Oh and of course what would I do without YouTube or the internet.) Seriously though,

I have many years' experiences in woodworking, general contracting, and repairing so many things for my friends and family. Mr. Deitz also is a robotics teacher which allows him to educate his students on both building and repairing metal robots.

So.....the Triple D nick name stuck, and I decided that's what my wife said should be the name of the clock business! D<sup>3</sup> – Don't doubt Deitz! If you can bring it or get it to me, I WILL FIX IT!