

## APPLIED SYSTEMS, LLC. LIMITED MANUFACTURER'S WARRANTY

Applied Systems, LLC. (Applied Systems) warrants that its systems (Product) shall be free from defects in materials and workmanship for a period of 12 months from date of purchase. Applied Systems obligation under this warranty shall extend only to the original purchaser and shall be limited solely to the cost of repair or replacement (at Applied Systems discretion) of any product that upon examination by Applied Systems proves to be defective in manufacture. This warranty is expressly conditioned upon correct installation and application of the product in the manner recommended by Applied Systems, which installation and application is the responsibility of the purchaser. APPLIED SYSTEMS LIABILITY IS LIMITED EXCLUSIVELY TO THE REMEDY PROVIDED BY THIS WARRANTY, WHICH SHALL BE IN LIEU OF ANY OTHER REMEDY AVAILABLE UNDER APPLICABLE LAW.

Written notification of a claim under this warranty must be received by Applied Systems Customer Service Department within 30 days after the appearance of the claimed defect. Such notification must provide all pertinent information regarding the claim. Applied Systems thereafter will inform the purchaser of the service location to which the product must be sent, shipping prepaid, for repair or replacement.

This warranty shall not apply to: (a) damage to product due to accident, normal wear and tear, misuse, abuse, neglect, abrasion, improper use or application (including chemical attack and/or corrosion), or improper maintenance; (b) paints, coatings, finishes, rubber parts or screen mesh; (c) products altered or repaired by other than Applied Systems Customer Service Department or an authorized service representative; or (d) component parts or subsystems separately warranted by their respective manufacturers & all electrical components manufactured by others are covered by the warranties of the respective manufacturers.

Applied Systems shall not be responsible for any consequential or incidental damages of any nature whatsoever including but not limited to: vegetation loss, cost of substitute equipment or services during periods of malfunction or resulting nonuse, property damage, lost production time or personal injury resulting from installers negligence or misapplication.

APPLIED SYSTEMS MAKES NO OTHER WARRANTIES OTHER THAN THE FOREGOING, WHICH IS IN LIEU OF ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

No cause of action or claim may be asserted unless it is covered by the Limited Manufacturer's Warranty described herein and an action is commenced within one month after the defect in the product at issue is, or with the exercise of reasonable care could have been, known.



## APPLIED SYSTEMS, LLC. WARRANTY PROCEDURE

The Applied Systems Limited Warranty Procedure is designed to reduce administrative hassles while continuing to stress Applied Systems commitment to producing quality products. Our warranty is also designed to ensure customers that Applied Systems represents and ensures quality control within our products and manufacturing processes.

## RETURNED MERCHANDISE:

In order to properly implement this limited warranty procedure, we require that all returned merchandise have a Return Merchandise Authorization (RMA) number to ensure proper tracking of the merchandise. To receive an RMA number, the authorized Applied Systems dealer/distributor must call our Customer Service Department for issuance. Once issued, the RMA number must be written on the outside of the box prior to shipping to Applied Systems. All items must be prepaid and Applied Systems will not reimburse any cost of freight and/or shipping material handling costs. Applied Systems will repair or replace at our discretion, without charge, all parts that are found to have original manufacturing defects.

## GENERAL LIMITED WARRANTY GUIDELINES:

As with all of our limited warranties, defects include only original manufacturing defects and do not include accidental damage in transit, distributor warehousing, or by the installer or end-user. It does not include abuse or vandalism.

Applied Systems will repair or replace defective product, which means:

- 1. The returned merchandise may be repaired to an operational state and returned to the dealer/distributor for return to the end-user.
- 2. That a replacement may be new or refurbished.
- 3. That Applied Systems determines the appropriate resolution.

As a matter of guidance, the following are some examples and situations where the Product is not covered by Applied Systems limited warranty:

- Improper application
- Improper installation
- Abuse or mishandling of products
- Product alteration
- Accident
- Product repairs by other than Applied Systems
- Chemical attack and/or corrosion

The Applied Systems limited warranty, as printed in Applied Systems product literature is the only customer warranty that is extended to its trade customers. It is the only limited warranty made to its customers and no employee or agent of the company is authorized to modify said limited warranty in any way. Please review the Applied Systems Limited Manufacturer's Warranty for specific limited warranty details.