



T&C'S

PROFESSIONAL HYPNOTIST

www.hypnoticplayground.com

All policies serve as a guideline for all customers of
Hypnotic Playground

1 Reporting damages	<p>1.1 Any customers who become aware of damages to/ of company property must report it immediately to staff of Hypnotic Playground.</p> <p>1.2 Upon receiving a damage report relevant personnel will conduct an assessment to determine the extent of the damage.</p> <p>1.3 Photographic evidence will be taken to document the damages.</p> <p>1.4 If the person responsible for the relevant damage is not identified, the customer may be held accountable for the cost of repair or replacement and will be invoiced accordingly.</p> <p>1.5 Any damages to property that occur during the duration of the event by any person will be the sole responsibility of the customer and/or client who shall be invoiced based on current quotes at the time the damage is incurred.</p>
2 Payment	<p>2.1 DEPOSIT - Invoices will be emailed to the customer, all deposits received will receive a call and an amended invoice for customer records.</p> <p>(Please refer to non refundable section for conditions of deposit)</p> <p>2.2 BALANCE - The balance once received will be given a payment receipt on the night and a paid invoice will be emailed through.</p> <p>All Balance payment methods must be confirmed with Hypnotic Playground prior to the event.</p> <p>Payment methods - Via bank transfer (Prior to the event) - Cash (on the night of)</p> <p>Payment of the deposit constitutes acceptance of all terms and conditions as stated within the T&C's, as of 21st September 2023</p>
3 Cancelations	<p>3.1 All cancelations outside the control of Hypnotic Playground and / or the Customer will be rescheduled within a 24-month period.</p> <p>(e.g., C_Covid-19)</p>
4 non-refundable deposit policy	<p>4.1 A non-refundable deposit is required to secure a booking of products and service offered by Hypnotic Playground.</p> <p>4.2 The non-refundable deposit amount will be demonstrated via an invoice. It will be a fixed amount of the total service price, by making the non-refundable deposit the customer acknowledges and agrees to the terms and conditions of this policy.</p> <p>4.3 In the event of cancellation by the customer, the deposit amount will not be refunded under any circumstances.</p> <p>4.4 If Hypnotic Playground is unable to fulfill the booking due to unforeseen circumstances, the deposit will be fully refunded to the customer.</p> <p>4.5 The non-refundable deposit will be credited towards the customer at time of cancellation.</p> <p>4.6 Changes to the booking maybe be allowed at the discretion of Hypnotic Playground, but the deposit will remain non-refundable.</p> <p>4.7 This policy is applicable to all customers, regardless of the nature or size of the booking.</p> <p>4.8 Hypnotic Playground reserves the right to update or modify this policy without prior notice. The most current version will always be available on our website at the time of the booking.</p> <p>By proceeding with the payment of the non-refundable deposit, the customer affirms that they have read, understood, and agreed to abide by this policy.</p>
5 Customer Responsibility	<p>5.1 In the event of a cancellation notice of 2 weeks is required.</p> <p>(Customer is to make all arrangements for rescheduling within 24 months of deposit)</p> <p>5.2 Any other cancellations will permit Hypnotic Playground to forfeit the deposit.</p> <p>(Please refer to the nonrefundable policy within the T&C's section 4)</p> <p>5.3 Any inappropriate behavior during the event which is inclusive of but not limited to: Harassment, Abuse, Threats or Intimidation will not be tolerated.</p>

	Hypnotic Playground reserves the right to cease an event, due to safety concerns in relations to unsafe working conditions to all staff and their environments
6 Third Party Websites	6.1 All third-party websites that inform, comment or share information in any form RE: Social Media as a result of any entertainment undertaken by the customer, Hypnotic Playground take NO responsibility of any kind. (This includes picture, video or otherwise.)

Day of_

EVENT

Duties




- Designing the performance space
- Stage and lighting production clarification
- Promotional & Marketing materials
- Safety / risk site management



Safety is our top priority, all crew of **Hypnotic Playground** any safety concerns should be reported to the staff member on site.

Read & Understood



	<i>Please ensure you have read through these terms and conditions prior to proceeding with any event / function regarding the hire of your entertainment with Hypnotic Playground.</i> <i>To ensure that all guidelines have been read and understood by the customer and/or client before any entertainment has been considered and a deposit made to confirm and acknowledge and agrees to the terms and conditions of these policies.</i>
	<i>These terms and conditions may be amended over time to apply to any future adjustments and/or services of Hypnotic Playground.</i> <i>Regarding any further information about this contract you can refer any questions/enquiries in the following manner</i>
	<i>Enquires - hypnoticplayground@outlook.com 0477 075 778 Jim</i>