

# BRAVO DELTA

## Covid Update

**Scan Compliance: 99.74%**

**POD Success: 97.86%**

**Contact Compliance: 98.25%**

### Questions? Concerns?

The Bravo Delta team values your input. If you have recommendations, questions, comments, or concerns please feel free to talk to the Dispatch or Ops team and make your voice heard! As a growing company we are always looking to progress towards success, and it is not possible without you all!

## Vehicle Inspections

We **require** safety. Plain and simple. That is why Drivers inspect their vehicles in the morning and at the end of their route. For the safety of the Driver, take the 3-4 minutes to complete your 2 WhipAround inspections every single day! The Leads will complete a 3rd inspection upon your arrival back to station!

## Wear your Seatbelt!

Your daily seatbelt-off rate is tracked by Amazon. To get the biggest bonus into the drivers pockets every week, please remember to wear it at all times!

Lets get that Fantastic + on our scorecard for a weekly Driver bonus!

## Eyes on the Rearview

Looking back without loosing what is ahead of you is as important in life as it is while driving. At Bravo Delta we have a culture that recognizes mistakes are part of what we do and we expect our team members to support each other and the company as we all learn together. Making a mistake is not what gets people in trouble here, making it again is where the trouble starts.

This also fits with our number one priority of safety, because if we are not looking at what we have been doing then how do we make sure that we are doing the right things? This applies to every driver, supervisor, and manager. In the Army we call it an "After Action Review" or "AAR" and we do it as a group after every operation or exercise. We put our mistakes out there for everybody to look at and learn from and then we put them behind us so we can take on the next challenge. At BVDL we look at each day and what went well and what did not. I encourage each driver to do the same thing. When you get back to the station ask yourself: What could I have done better today? What did I do great today? Tomorrow repeat what you did great, and do better on the other. If you need help finding either of these things then ask dispatch or a manager to show you the score card or check your FICO. It may be as simple as : did I park illegally today? Tomorrow I wont! Or maybe: Did I almost get stuck? Tomorrow I will remember not to pull off the road there. Do you know how many DNRs your had last week? What is your goal for this week?

Don't fixate on the mistakes you make. Just fix them the next time. See them, acknowledge them, and keep moving forward just like driving a car. Have you been here more than a month? Are you better then when you started? Safer? Why not? Take a quick look in the rearview and then eyes back on the road and make that next delivery (decision, meal, basket, relationship, song, whatever you do...) better than the last one.

Be Safe. Deliver Well.

Most Packages Delivered

