



WATER BILLING

Ottawa New Water Rates and Fees

Fixed rate for Water, Sewer Surcharge and Fire Supply

- 20% - 35 % of water cost recovered through fixed charges
- Based on size of water meter (property size)
- **New:** Stormwater charge based on type of property (townhome/ apart.)

Consumption charges – on a tier system

- 80% of water cost recovered with consumption charges
- Was \$1.953 /m³
- Now varies from \$1.52 to \$3.73 /m³

<https://ottawa.ca/en/living-ottawa/water/water-utility-bills/rates-and-fees>



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Water, Wastewater and Fire Supply

Meter Size	Water	Wastewater	Fire Supply
15mm	\$120.45	\$102.20	\$47.21

Urban Stormwater

Property Type	Service	Rate
Single & Semi Detached	Connected	\$128.31
Townhome & Apartment	Connected	\$ 64.16



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Consumption Rates (Per m³) – All Properties – resets every 30 days

Tier	Volume	Water	Wastewater	Combined
Tier 1	up to 6m ³	\$0.81	\$0.71	\$1.52
Tier 2	>6 m ³ - 25m ³	\$1.60	\$1.42	\$3.02
Tier 3	>25m ³ - 180m ³	\$1.77	\$1.57	\$3.34
Tier 4	>180m ³	\$1.97	\$1.76	\$3.73



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Rate period	Service period		Days	Meter reading		Read type	Usage (m ³)
	From	To		From	To		
1	Apr 30, 2019	May 30, 2019	30	31339	32615	Actual	1276
Total			30				1276

How we calculated your new charges

Fixed charges

Fire supply [30 days x \$1.4372]	\$43.12
Water service charge [30 days x \$2.5700]	\$77.10
Wastewater service charge [30 days x \$2.2900]	\$68.70
Stormwater - res - F [30 days x 164 units x \$0.1758]	\$864.28
Total	\$1,053.20

Consumption charges

	Consumption (m ³) Period 1	Combined rate	
Tier 1 (0-6 m ³)	6	\$1.520	\$9.12
Tier 2 (7-25 m ³)	19	\$3.020	\$57.38
Tier 3 (26-180 m ³)	155	\$3.340	\$517.70
Tier 4 (>180 m ³)	1,096	\$3.730	\$4,088.08
Total	1,276		\$4,672.28

Total new charges

\$5,725.48

Fixed service charges (Per year)			
Fire supply			\$524.58
Water			\$938.05
Wastewater			\$835.85
Stormwater - res.			\$64.16
Consumption rates (Per m ³)			
	Water	Wastewater	Combined
Tier 1	\$0.810	\$0.710	\$1.520
Tier 2	\$1.600	\$1.420	\$3.020
Tier 3	\$1.770	\$1.570	\$3.340
Tier 4	\$1.970	\$1.760	\$3.730
About your property			
Property type	Townhouse & apartment		
Service type	Connected		
Service area	Urban		
Unit(s)	164		
Meter size	050mm		

Consumption history	
4000	