



Initial Interview

Date:

Time:

Length: One (1) hour

Meeting location:

Zoom Meeting:

<https://us02web.zoom.us/j/83242287330>

Meeting ID: 832 4228 7330

Passcode: Caregiver

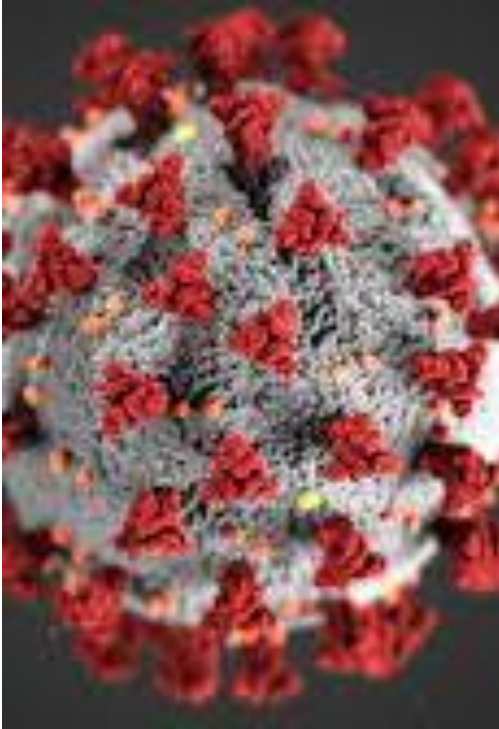


753 Franklin Ave. Garden City, NY 11530

CONCIERGE #: (516) 373-1516

Book Us Online: www.alltbi.com

COVID-19 POLICY:



- As we look forward to working with you, we want to share in detail what we are doing to assure your safety.
- Our home care professionals are required to follow and comply with CDC guidelines.
- Our home care professionals are required to wear face masks and Personal Protective Equipment while on duty.
- Our home care professionals are encouraged to practice handwashing and maintain proper hygiene.
- Our home care professionals are tested regularly for COVID-19.
- Our home care professionals are encouraged to get the COVID-19 vaccine as soon as it becomes available and test negative before starting work.



Care Needs

(Choose the level of care)

Level of Care #1

- Total Personal Care, including transferring, toileting and bathing assistance needed. Individual cannot be left unattended

Level of Care #2

- Cognitive skills training, including memory training to meet challenges associated with TBI, Alzheimer's or dementia

Level of Care #3

- Companion Care only: no bathing and toileting assistance; cognition & memory intact

Service Request

(Select the services you want)

Personal Care: Help with toileting, personal grooming like bathing and getting dressed

General Duties: Help with household chores and light housekeeping, errands like grocery shopping

Meals and Nutrition: Help planning and preparing meals, breakfast, lunch and dinner; assist with feeding

Private Duty Nurse Visits: Help with medication pre-pour & monitoring

Cognitive Training: Help with learning cognitive skills. Using cognitive tools to help a person with TBI, Alzheimer's or dementia by orientating them.

Social Pursuits: Community Integration, Support & Improving quality of life

Bedroom: Help with changing bedsheets & straighten room

Laundering: Laundering and putting away your clothes

Companion Care: Companionship so you or your loved one is not alone

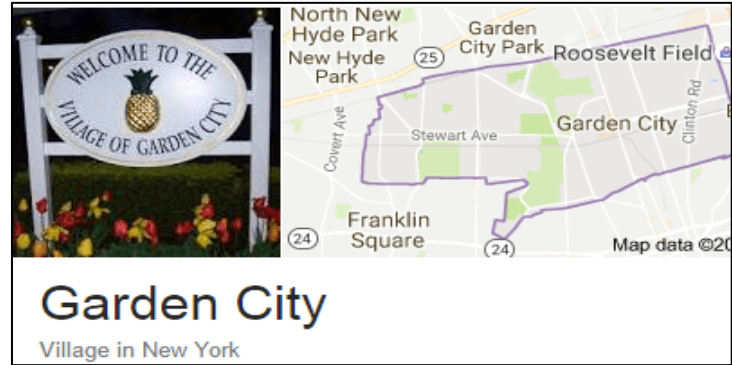
Community Accompany: Escort to the bank, Broadway shows, concerts library, museums, parks, restaurant, shopping, vacation, visit with family

Health Care: Help with doctor's appointments, medication reminders & exercise activities

Alliance Privilege Appointment Assistance Program: Courtesy transportation to appointments

The Alliance Privilege Appointment Assistance Program

A program designed to give seniors that live independently peace of mind and freedom to travel safely throughout and outside the Village of Garden City. This program provides companion care recipients and seniors with Appointment Assistance, including courtesy transportation and support to help them to maintain their independence without putting a burden on their loved ones who lead a busy life and have their own families.



* A fee charged only when traveling outside the Incorporated Village of Garden City.



Alliance Privilege
Call: (516) 373-1516
Days: Monday to Friday
Hours of Operation: 10-4pm

Senior Transportation as a courtesy within the Incorporated Village of Garden City by appointment.



Schedule days & times

		Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
8:00 am								
9:00 am	√							
10:00 am	√							
11:00 am	√							
12:00 pm	√							
1:00 pm	√							
2:00 pm	√							
3:00 pm	√							
4:00 pm	√							
5:00 pm								
6:00 pm								
7:00 pm								
8:00 pm								
Overnight Shift 8:00 pm to 8:00am								
	8 hrs.							
								Total

Hourly Rate Options

(Choose the option that meets your need)

<input type="checkbox"/> Option #1	<input type="checkbox"/> Option #2	<input type="checkbox"/> Option #3	<input type="checkbox"/> Option #4
<p>40 hours or more per week</p> <p>Rate starts at \$24.95 up to \$32.95 per hr.</p>	<p>39 hours or less per week.</p> <p>Rate starts at \$27.95 up to \$35.95 per hr.</p>	<p>25 hours or less per week. (5 hrs. min per wk.)</p> <p>Rate starts at \$29.95 up to \$38.95 per hr.</p>	<p>4 hours or less per week</p> <p>Flat Rate \$45.95 per hr.</p>

- A \$200 fee is required and serve as payment for the work or applied towards the Service Deposit for options #1, 2 & 3.

Care Delivery Expectation

(Choose how soon you need the service to start.)

<input type="checkbox"/> Option #1	<input type="checkbox"/> Option #2	<input type="checkbox"/> Option #3	<input type="checkbox"/> Option #4	<input type="checkbox"/> Option #5
As Soon As Possible	This Week Tentative Start Date: _____	Next Week Tentative Start Date: _____	Next Month Tentative Start Date: _____	Need to consult with others

Please Note: We typically require 3 days notice to assemble a team and send in a care professional. An extra charge is required for last minute requests and emergency care services.

Care Delivery Expectation Process



Initial Consultation

- Request a copy of Service Agreement pay as you go.
- Pay the Retainer Fee*



DAY #1: Initial Intake

- Your Hobbies & Interests
- Notice of Service Deposit
- Develop the Care Plan



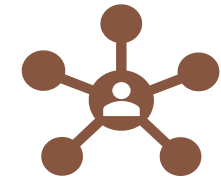
DAY #2: 1st Home Visit- Home Safety Assessment

- Completes the Home Safety Assessment
- Copy of Power of Attorney & Healthcare Proxy
- Pay Service Deposit



Team Meeting

- Matched Care Professionals receive Specific Training.



DAY #3: 2nd Home Visit: Recipient meet Care Professional

- Care Professional provides daily updates at start & end of every shift.

*A \$200 retainer fee is required and serve as payment for the work or applied towards the Service Deposit.

Six (6) Frequently Asked Questions

- 1. Do you have a Service Contract I have to sign?** There's no service contract with Alliance Services. Sign a service agreement and use the pay as you go option. That means you can use our services for only as long as you need and with 100% satisfaction. Start enjoying worry-free senior care now!
- 2. Can I change or discontinue the services my loved one receives?** You can change the number or type of service we provide your loved one whenever it's necessary. We understand the care situation can quickly change, so we're as flexible as possible with your loved one's care. Plus, you're never bound to a long-term contract, so you can discontinue your relationship with Alliance Services at your discretion.
- 3. Do I pay the caregiver directly?** No. You (or an authorized representative) are only invoiced after the completion of services. Usually, this happens weekly. You never have to pay caregivers directly. And you'll never be asked to pay an additional fee to any employee.
- 4. How does Alliance Services screen and hire caregivers?** Alliance Services interviews 25 caregivers for every one that we hire. We start by requiring a minimum of two years of verifiable experience with excellent references. Next, we conduct thorough background checks including local and national criminal records, driving record checks and verify eligibility for employment. Alliance Services caregivers are fully bonded, insured, licensed where required and covered by workers' compensation insurance.
- 5. Will my family member always receive care from the same caregiver?** Our goal is to establish a long-term caregiving relationship with your loved one. Should your family want to request another caregiver for any reason, we'll search for a match until your family is happy. We understand that a strong rapport and trust with a caregiver is vital to a successful home care experience. If your loved one receives care for many hours in a day or at different times of the day throughout the week, it may be necessary to schedule more than one caregiver in a given week. If your family requires multiple caregivers, our goal is the same: we want you to be satisfied and happy. We'll do what it takes to make sure we achieve that goal.
- 6. How is the privacy of my personal information maintained?** We adhere to all applicable federal and state guidelines related to privacy of personal and healthcare information. This starts once we have a formal services agreement, before a caregiver even comes to your family member's home. The written service agreement stipulates the exact restrictions on the use of your information, which clarifies that even authorized individuals will not be given access to information without a client's – or legally authorized representative's – formal consent. Your information is never sold to a third party under any circumstances. In fact, only the office personnel and caregivers who are directly involved in your services will have access to information related to the care of your loved one.

