



## CARE & MAINTENANCE

Thank you for your purchase from Ehren Quartz LTD.

Ehren Quartz is tough, nonporous, chemical resistant, high-performance surfaces that elevates residential kitchen aesthetics with the natural beauty of quartz and make cleaning quick and easy. More frequent and prompt cleaning are recommended.

### **Daily Cleaning**

Always use water and non-abrasive cloth when cleaning to avoid dulling your surfaces and to keep Ehren Quartz retaining its radiant, lustrous appearance for many years. For daily cleaning, simply wipe down your countertop with a damp cloth / damp paper towel and if necessary, a small amount of non-bleach, non-abrasive cleanser.

### **Clean up Spills Right Away - before they dry**

Even though Ehren Quartz resists permanent staining when exposed to liquids (such a wine, vinegar, tea, lemon juice and soda) or fruits and vegetables, you should wipe up food and spills as soon as possible.

For stubborn or dried spills, use non-abrasive cleaning pad such as a white 3M Scotch-Brite scrub pad coupled with Formula 409 Glass & Surface Cleaner or a comparable cleaning product.

### **Removing Cooking Grease**

When grease from cooking is an issue, use Greased Lighting, or a comparable degreasing product, to help loosen and remove the grease from the surface. Follow the cleaner manufacturer's instruction for use.

### **Dealing with more difficult spills and Materials**

Materials that harden as they dry (such as gum, food, grease, nail polish or paint) are especially tenacious. Remove these gently scraping away the excess with plastic putty knife.

### **Cutting Boards and Trivets**

Ehren Quartz is heat and scratch-resistant, but not heat and scratch-proof. Use trivets or pads with hot skillets or roasting pans, and always use a cutting board. Never chop or slice food directly on your countertops

## **WHAT NOT TO USE**

### **No wax or polish is necessary**

Ehren Quartz does not require sealants or waxes. Ehren Quartz keeps its lustrous gloss and ultra-smooth surface without polishing or applying sealant. If any of the substances mentioned below come into contact with your Ehren Quartz, rinse the exposed surface immediately and thoroughly with water.

### **Use Caution with Bleach**

Casual exposure to diluted bleach will not damage Ehren Quartz. Avoid using cleaners that contain high concentrations of bleach. Always follow the cleaner manufacturer's use instructions and exercise proper care when handling and storing any cleaning products

### **Avoid High-PH Cleaner**

Casual exposure to weakly alkaline solutions will not damage Ehren Quartz. Highly alkaline (high PH) cleaners, such as oven cleaners and concentrated bleach, are not recommended.

### **Permanent Markers**

Keep permanent markers and inks away from your countertops. Should any of these agents come into contact with your Ehren Quartz surface, clean first as outlined above in daily cleaning. If the stain persists, moisten a cloth with Goo Gone, or a comparable product, and rub it into the stain. Rinse thoroughly with warm water to remove any cleaner residue.

### **Keep solvents and powerful chemicals off the countertop**

Avoid exposing Ehren Quartz to strong chemicals and solvents, especially paint removers or furniture strippers containing trichloroethane or methylene chloride. Keep nail polish remover, bleach, bluing, permanent markers or inks, and oil soaps away from your Ehren Quartz countertop.

### **Note:**

#### **Some extra tips we recommend for more efficient cleaning:**

1. Daily cleaning: Mild soap with water or Rubbing alcohol and water solution
2. Oils: Mild soap with water or dishwashing liquid or rubbing alcohol
3. Cosmetics (Shampoo, creams, makeup): Mild soap with water or rubbing alcohol or hydrogen peroxide max 30% then rinse and wipe with water
4. Metal (Kitchen tools, Metal pots and Knife marks): a white latex eraser, rub the eraser on the affected area (not too heavy), once the stain is gone, clean the surface with one of the daily cleaning solutions as recommended.
5. Based markers: rubbing alcohol to the stain to remove it.
6. Food coloring: Mild soap and water or rubbing alcohol and water solution. Another way is to soak a cloth with 50% bleach concentration then leave it on top of stains for 10 mins.
7. Hard water: Cleaning vinegar
8. Silicone: Rubbing alcohol or DAP silicon remover