



The Bridal MAKEUP ARTIST

BRIDALMAKEUPARTIST.UK

To my Darling Brides

Please find attached a contract with all relevant information about your booking including some covid specific policies. I haven't changed my existing T's and C's and they are outlined clearly below. Please know that I will always work to the

best of my ability to make sure we are all protected and all happy.

From a clinical of view, I have always operated to high standards with my kit cleanliness and hygiene and I will continue to do so to protect myself and all clients.

You can also be assured that I am an extremely responsible person and if I do not feel well, I will do my best to make rearrangements but also I will not put my clients at any risk.

BOOKINGS

By proceeding to book by way of paying a deposit, you accept that you are entering into a contract and you agree to be bound by the conditions outlined below.

DEFINITIONS

Client: the recipient of the services listed on the Services & Pricing page and name listed on the invoice.

Makeup artist: Jordan- The Bridal Makeup Artist

Agreement: the contract that exists between the client and Jordan Pond for the agreed fee.

Fee: the amount payable by the client to the makeup artist for the services listed on the Pricing page.

Event: Relates in principal to the date whereby the event or wedding takes place.

Party: Additional members of the bridal party or any other persons needing makeup on the day of the event.

SECURING THE BOOKING OF AN EVENT

A 50% deposit paid to the makeup artist will reserve your event date. This deposit is non-refundable.

Arranging a trial without payment of the deposit does not reserve the makeup artists services for the event.

The deposit will be take off the total due for the event date and does not includes the number of trials specified on your invoice.

The final balance is due prior to the morning of the event date whereby you will receive an invoice reminder.

In this case, if numbers of clients requiring makeup services changes, the final balance will be adjusted accordingly but no later than 7 days before the event date.

TRIALS

If you wish to have a trial, the makeup artist will arrange a date with you any time between 3months - 3weeks before your event date, If you wish to have multiple trials may do so at additional cost (unless included in a Bridal

Package)

As stated above Arranging a separate trial without payment of the deposit does not reserve the makeup artists services for the event & payment for any adhoc trials are on the day you have them.

All trials are to be held in Jordans studio near Southampton. Trials are organised at Jordans discretion and weekend dates are not always available due to wedding commitments.

PRICING

The pricing quoted at the time of the booking will be honoured and any general price changes between the time of booking and your wedding date will not affect your agreed fee for the services booked. Any travel, parking, toll, congestion charges that have not been disclosed by client will be added to the final balance.

Accommodation charges if applicable will be discussed and added to the final balance.

After confirmation of booking, should you wish to add more members of the bridal party, all you need to do is inform Jordan in advance so timings can be adjusted for the day and no later than 7 days before the event.

The additional cost will be recalculated in the final balance 7 days before the wedding day.

When full payment of the wedding day is received and the size the bridal party reduces on the day, this fee will be non-refundable.

PAYMENT

Accepted methods of payment is BACS via Revolut Bank. Payment information will be attach to your booking form for the deposit payment and also on your invoice for the final balance payment.

CANCELLATIONS

In the unfortunate event you have to cancel your booking, please inform the makeup artist as soon as possible. All cancellations will incur the following cancellation fees.

Should you wish to cancel your trial booking a 50% fee would be due if cancellation is within 48hours of your booking.

Should you wish to cancel your event booking after the 50% deposit for the booking has been made, this is non-refundable.

If the event is cancelled within 30 days of its intended date, the client is liable to pay the full amount as was to be carried out in services by the artist due to the likelihood of other work not being undertaken as a result of the booking. Cancellations by the makeup artist due to circumstances including, but not limited to, problems affecting the makeup artists performance of their obligations where no other suitable alternative can be arranged, a full refund of the deposit will be given to the client. A specified example of a suitable alternative would be a replacement MUA and a partial refund to cover trials.

No further compensation will be offered.

If the booking is directly affected by circumstances beyond the control of the makeup artist including but not limited to weather conditions, safety reasons, where possible the makeup artist will endeavour to rectify such situations, however, no compensation will be offered on the makeup artist part. It is advisable for the client to take out wedding or event insurance to cover you against these situations.

REASON FOR THE DEPOSIT BEING NON-REFUNDABLE

- The reason being that a small non-refundable deposit is paid is to firstly reserve your chosen date/time for you so no other booking can be made for the agreed time.

It is also to cover the time spent emailing and giving any help or advise you may need.

SOCIAL MEDIA & PHOTOGRAPHY

The make-up artist will always check verbally if the client is happy for the make-up artist to post a photo on the wedding day onto social media platforms.

The make-up artist will never post a photo before the event has started to avoid spoiling any surprises for guests of the event.

Unless otherwise specified by the client any digital photos taken at the trial or on the wedding day may be added to Jordans website and/or social media.

If a professional photographer is present, the makeup artist may ask permission to obtain any images to be used for the website.

PRODUCTS AND RESPONSIBILITY OF THE CLIENT

Prior to the trial, it is the responsibility of the client to inform the makeup artist of any known skin sensitivity to products or concerns that may affect the use of any equipment or products; all details are treated as confidential. This includes but is not limited to sensitivities, allergies and medical conditions.

Where possible, the makeup artist will choose products that should suit your skin type according to the information provided.

Everyone's skin is different and it's possible to be allergic to anything. The products selected and agreed upon during the trial will be the products that will be used on the day of your wedding.

The makeup artist is not liable for any adverse reactions to products used and cannot be held liable for any losses that are incurred due to adverse reactions to products used. If the client or party requires a patch test for any products, this can be arranged and charged according to the agreed fee.

COVID 19

If any bride is forced due to covid regulations to cancel or downsize their wedding; to the affect that the final bill is no longer reflective of services required, Partial refund in the form of Vouchers will be offered at the discretion of Jordan. This amount will not include deposit value.

If you need to reschedule due to covid and Jordan is not available on your new date. Deposit will not be refunded but the remaining balance will be refunded in the form of vouchers.

CONTACT

If you would like further information on the Terms & Conditions outlined above, please contact jordanbridalmua@gmail.com

Signed Jordan Pond

Date

Signed

Client

Date