

Allied Life Partners Service Guide

Our Occupational therapy service guide is benchmarked and claimed in accordance with industry guidance and published pricing arrangements and price limits (where applicable). These may include National Disability Insurance Scheme (NDIS) pricing frameworks and Annual Pricing Reviews (APR) and other insurance and government schemes, such as the new Aged Care Support at Home Program, which aim to support value for money for participants and maintain viable allied health provider services.

NDIS pricing arrangements <https://www.ndis.gov.au/providers/pricing-arrangements/making-pricing-decisions/annual-pricing-review>

Support at Home, clinical pricing guidance <https://www.health.gov.au/news/new-support-at-home-pricing-guidance>

Occupational Therapy clinical services typically include:

- Face to face consultation with you at your home or community location
- Consultations are generally 50 minutes long with an hour billed to include case documentation and follow-up.
- Telehealth services (phone or video conference)

Activities may also include non-face-to-face supports such as:

- Pre-assessment planning and preparation prior to your initial assessment by your allocated therapist
- Clinical Consultation: Discussions and correspondence with relevant stakeholders, such as other multi- disciplinary health practitioners, support coordinators (NDIS), care coordinators (aged care), icare lifetime care & support case managers/ coordinators, medical practitioners
- Liaising with family to ensure a collaborative approach to services
- Case conference with multidisciplinary team for complex situations
- Phone and email communication with you, other health or support people involved in your support or care program to clarify and assist to progress your goals
- Arranging assistive technology trials (aids and equipment), modifications and quotations (at times on site trials)
- Liaising with home assessment modification providers, builders and suppliers about home modification recommendations
- Recording of allied health case notes which summarise actions, assessments, outcomes achieved and ongoing plans for service delivery
- Documenting assessment reports
- Community mobile travel to deliver support and services. As a regional allied health service, we will attempt to apportion travel time between consumers/ participants where possible.

For NDIS participants, we charge travel in accordance with the NDIS Pricing Arrangements and Limits, this time will be charged at the rate relevant to scheduled therapy per your [Modified Monash Model classifications](#) location.

- **MMM1 – MMM3:** up to 30 minutes to appointments, plus up to 30 minutes return where the therapist's journey is the last or only appointment of the day.
- **MMM4 - MMM5 (regional):** up to 60 minutes to appointments, plus up to 60 minutes return where the therapist's journey is the last or only appointment of the day.
- **MMM6 – MMM7:** we may enter specific arrangements to cover travel as required.
- Non-labor costs for travel (such as tolls, parking fees and kilometers for vehicles used are billed at \$0.99/km)

Occupational Therapy Fees

Allied health rates for consumers vary dependent on the scheme and complexity of the participant/ consumers needs, as an example NDIS participants and aged care consumers are billed an hourly fee of \$193.99/hr. Complex insurance scheme referrals such as icare Lifetime Care and Support \$235.00/hr.

Cancellation Policy

At least 48 hours' notice should be given for cancellations of scheduled service bookings. A Short Notice Cancellation (no show) Fee will apply if you make a short notice cancellation, less than 48hrs before the scheduled service. Allied Life Partners may charge 100% of the hourly rate of your scheduled service booking (NDIS plan) unless there are extenuating circumstances.

Allied Life Partners Service Fees Guide	Approved by: Principal Occupational Therapists
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Occupational Therapy Service:	Estimated Time:
<p>Functional Capacity Assessment:</p> <p>A Functional Assessment will assess your current abilities and independence through structured interviews, standardised assessments (where applicable), functional observation and liaison with stakeholders. Review personal care, domestic tasks, community access/participation and recommendations for therapy and interventions. Complexity of the individual situation will determine assessment hours required.</p>	<p>Time approx. 15 -20 hours</p> <ul style="list-style-type: none"> • Up to two home visits • Liaison with stakeholders • Interview, observational assessment, standardised assessment administration • Assessment report documentation • Travel time
<p>NDIS Pre-Planning or Progress Assessment:</p> <p>Assessment to provide recommendations regarding:</p> <ul style="list-style-type: none"> • Participants disability and impact on independence and goal attainment • Assessment and evidence to inform NDIS Planning sessions & Plan Reviews • Evidence of a change to individual needs or goals 	<p>Time required approx. 6 hours</p> <ul style="list-style-type: none"> • Liaison with stakeholders • Summary of intervention program • Interview, observational assessment, standardised assessment administration • Documentation • Travel time
<p>Initial (Aged care) Assessment:</p> <p>An assessment to determine your current abilities and independence. Initial assessment and report only, as further time may be required for implementation of report recommendations (trials of equipment, builder consultation for home modifications etc.)</p>	<p>Time required approx. 6-8 hours</p> <ul style="list-style-type: none"> • Liaison with stakeholders • Interview and observational assessment • Report documentation • Travel time
<p>Assistive Technology (AT) Assessment: Trials, prescription and application (complex):</p> <p>Assistive Technology refers to any device or system which allows an individual to perform a task as independently as possible. AT supports ability to carry out everyday activities, examples include:</p> <ul style="list-style-type: none"> • Manual / Powered Mobility Aides such as wheelchairs, electric scooters & power assist • Walking Aids such as walkers, • Electric Beds and pressure mattresses • Recliner Chairs • Commodes and Over Toilet Frames • Mobile Floor Hoists 	<p>Time required approx. 12 -16 hours</p> <ul style="list-style-type: none"> • Initial appointment • Equipment trial • Research of relevant products • Assessment report • Travel time • NB- multiple AT items may require additional time
<p>Disability Home & Living Assessments</p> <p>Disability related housing assessments that may include:</p> <ul style="list-style-type: none"> • Individual Living Options (ILO) tailored to living arrangements that focus on the participant and individual housing support needs. • Supported Independent Living (SIL) • Specialist Disability Accommodation (SDA) a specialist housing solution that supports people with extreme functional impairment or very high support needs 	<p>Time required - approx. 20 hours</p> <ul style="list-style-type: none"> • Comprehensive assessment that includes interview with your current supports/ family and stakeholders • Comprehensive assessment report with recommendations
<p>Home Modifications Assessment:</p> <p>A Home Modification Assessment will review your ability to access and move within your home environment. This assessment will consider your safety and independence. Our OT's may make recommendations for minor, complex or temporary (hire) solutions. Examples include:</p> <ul style="list-style-type: none"> • Fall risk mitigation • Ramps / Grab and hand rails • Bathroom / kitchen modifications • Ceiling hoists • Vertical platform Lifts 	<p>Time required – approx. 15-20 hours</p> <ul style="list-style-type: none"> • Initial assessment • Liaison with builders • Travel to meet with builders, project manager • Assessment report with diagrams & pictures • Final assessment post modifications
<p>Occupational Therapy intervention</p> <p>Intervention programs will be individually assessed, implemented, monitored and evaluated.</p>	<p>Time required will vary based on assessed function and may include therapy or one-off intervention. Delivered either face to face or via telehealth as appropriate</p>