



## Advisory Group Update Fiscal Year 2024 Quarter 4/Year-End Review

If you have specific questions about any of the data provided or wish to provide feedback please contact:  
Rebecca Gural: [Rebecca.Gural@uvm.edu](mailto:Rebecca.Gural@uvm.edu)

**We need your help to ensure Veterans are being served.**

### Program Outcomes Q4 FY24:

**Total Veteran Households Served FY24: 161**

**Total households served by housing category:**

**RRH: 112      Prevention: 49**

Veterans moved into permanent housing: Q4 – 11\* FY24 - 55

Veterans prevented homelessness by receiving TFA\*\*: Q4 –61  
FY24 - 82

**Screening & Intake:**

Screened: Q4 – 41 FY 24 - 148

Eligible Screenings: Q4 – 24 FY24 - 94

Percent eligible for Services: Q4 – 58.5% FY24 – 63.5%

**Program Exits & Satisfaction Survey Results:**

Number of Clients Exited: Q4 -26 FY24- 68

Successful Exits: Q4 - 35% FY24 –371%

Completion Rate for 45-60 Day Survey: Q4 – 31% FY24 – 48%

Overall Satisfaction Rating for FY24: 4.68/5.0

\*This number excludes HUD VASH Packets

\*\*This includes Veterans who received shallow subsidy, rental assistance, security deposit assistance, and/or arrears payments

### By the Numbers:

**FY24 Q4 TFA Spending:**

- Total Q4 TFA spending: \$134,552.70
- Total Q4 Prevention: \$ 5,512.35
- Total Q4 Rapid spending: \$ 129,040.35

**FY24 Q4 Shallow Subsidy Spending:**

- Total TFA spending: \$ 63,507.75
- Total Prevention: \$ 25,241.25
- Total Rapid spending: \$ 38,266.50

**By CoC**

- VT-500 BoS: \$129,251.44
- VT-501 CCHA: \$ 61,067.40
- NY-525 CC: \$ 7,741.40

**FY24 TFA Spending:**

- FY24 Total TFA: \$ 646,342.91
- FY24 Prevention: \$ 135,320.88
- FY24 Rapid: \$ 511,022.03

### Program Updates from SSVF at UVM:

- SSVF at UVM had an overall satisfaction rating score of 4.68 out of 5.0 for FY24. This is based on the responses rate of 48% overall for all Veterans eligible for the 45-60 day satisfaction survey. The 45-60 day satisfaction survey was updated for FY25 to be a better measure of client satisfaction with various aspects of their service including more quantitative questions.
- SSVF at UVM provided rental assistance, security deposit assistance and/or arrear payments for 82 unique Veteran clients in FY24 resulting in the prevention or resolution of homelessness.
- During FY24, SSVF at UVM brought all direct service staff in-house to UVM. This has allowed for better continuity with Veterans from intake, to eligibility, to housing counseling and health care navigation.

### Did you know?

SSVF at UVM is having an end of Fiscal Year 2024 meeting on January 13<sup>th</sup>, from 2:00-3:00 p.m. SSVF will discuss outcomes from FY24 as well as review services that SSVF has to offer. This meeting will be held via Teams to allow for maximum community participation and feedback. If you did not receive an email invitation to this meeting and would like one, please reach out to Josey McDonald at [Josey.McDonald@uvm.edu](mailto:Josey.McDonald@uvm.edu)

### SSVF Wants to Hear from You!

SSVF at UVM is always looking for community feedback. If you know of a Veteran population or need that is not being met in the community, SSVF at UVM wants to hear from you. SSVF at UVM is looking to use public input from our stakeholders to make continuous improvement to the services our program provides. For more information about SSVF at UVM go to [www.ssvf-uvm.com](http://www.ssvf-uvm.com)

If you know of anyone that would benefit from this quarterly SSVF at UVM update, or you think should be involved in the SSVF at UVM Advisory Group, please email Josey McDonald at [Josey.McDonald@uvm.edu](mailto:Josey.McDonald@uvm.edu) with contact information!