



Advisory Group Update Fiscal Year 2021 Quarter 4/Year-End Review

Due to the ongoing COVID-19 Pandemic this information is being provided digitally. If you have specific questions about any of the data provided or wish to provide feedback please contact:

Rebecca Gural: Rebecca.Gural@uvm.edu

We need your help to ensure Veterans are being served.

Program Outcomes:

Total Veteran Households Served FY21: 183

Total households served by housing category:

RRH: 118 Prevention: 65

Veterans moved into permanent housing: Q4 - 11 FY21 - 46

Veterans prevented homelessness by receiving TFA*: Q4 - 19
FY21 - 24

Screening & Intake:

Screened: Q4 - 44 FY21 - 183

Eligible Screenings: Q4 - 28 FY21 - 99

Percent eligible for Services: Q4 - 63.6% FY21 - 54.1%

Program Exits & Satisfaction Survey Results:

Successful Exits: Q4 - 30% FY21 - 48%

Completion Rate for 45-60 Day Survey: Q4 - 42.11%

FY21 - 53.13%

*this includes Veterans who received rental assistance, security deposit assistance, and/or arrears payments

By the Numbers:

FY21 Q4 TFA Spending:

- Total Q4 TFA spending: \$ 74,693.45
- Total Q4 Prevention: \$ 14,690.80
- Total Q4 Rapid spending: \$ 60,002.65

By CoC

- VT-500 BoS: \$ 43,114.88
- VT-501 CCHA: \$ 20,612.50
- NY-525 CC: \$ 10,966.07

FY21 TFA Spending:

- **FY21 Total:** **\$899,745.76**
- **FY21 Prevention:** **\$219,289.25**
- **FY21 Rapid:** **\$680,456.51**

Veterans in EHA Q4: 14

Veterans in EHA Housed Q4: 4

Healthcare Navigation Highlights:

The purpose of Healthcare Navigation (HCN) services is to assist Veterans in identifying and overcoming challenges to accessing the healthcare system or adhering to recommended healthcare plans. SSVF healthcare navigators are trained to assist Veterans with: gaining access to healthcare, supporting healthcare plans by identifying and reducing barriers to care, and providing education on wellness related topics.

Healthcare Navigation by the Numbers for Q4:

- 19 Veterans were provided HCN services with 7 "light touch" services and 12 for intensive services.
- 4 Veterans were connected to VA healthcare, 2 Veterans were connected to medical insurance, and 7 Veterans established a Primary Care Physician (PCP).
- 9 Veterans remain active and 9 Veterans completed HCN services and were exited.

Successes FY21:

- Out of 183 total incoming screens, 96 Veterans were enrolled in the SSVF at UVM program. That is a 52.5% enrollment rate. 12 Veterans enrolled were HUD VASH Veterans, and 84 were regular enrollments.
- The SSVF at UVM program completed 2009 outreach efforts in FY21. This includes community outreach as well as outreach directly to individuals in need.

Improvement Plan Highlights FY21:

- Addition of Local Exit Satisfaction Survey in Q3 of FY 21 to continue collecting exit satisfaction information from Veteran clients in the absence of the VA National Satisfaction Survey. For the balance of Q3 and Q4, Exit Satisfaction Surveys had a 37.5% average completion rate.

If you know of anyone that would benefit from this quarterly SSVF at UVM update, or you think should be involved in the SSVF at UVM Advisory Group, please email Josey McDonald at Josey.McDonald@uvm.edu with contact information!