Long Hill Fire Company

Privacy Policy

Effective Date: 10/1/2026

Long Hill Fire Company (“we,” “our,” or “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect your information, including email and SMS (text messaging) communications.

1 Information We Collect

We may collect the following information when you interact with our website or services:

- Name
- Email address
- Phone number
- Service address
- Billing and payment information
- Information submitted through forms, emails, or service requests

2 How We Use Your Information

We use your information to:

- Provide estimates, invoices, and service updates
- Schedule and manage services
- Communicate regarding your account or services
- Send important service-related notifications
- Improve our services and customer experience

3 SMS and Text Messaging Communications

By providing your phone number and opting in, you consent to receive SMS messages from Long Hill Fire Company. These messages may include:

- Appointment reminders
- Service updates
- Billing notifications and invoices
- Important account-related communications

Message frequency may vary. Message and data rates may apply.

4 Opt Out of SMS Communications

You may opt out of receiving text messages at any time by:

- Replying STOP to any SMS message
- Contacting us at: toydelivery@longhillfd.com

After opting out, you will no longer receive SMS communications unless you re-enroll.

5 Data Sharing and Disclosure

We do not sell, rent, or share your personal information, including phone numbers, with third parties for marketing purposes.

We may share your information only with:

- Service providers necessary to operate our business (e.g., payment processors, communication platforms)
- Legal authorities if required by law
- No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with third parties. You can opt out at any time by replying 'STOP'. Message and data rates may apply.

6 Data Security

We take reasonable measures to protect your personal information from unauthorized access, misuse, or disclosure.

7 Your Rights and Choices

You have the right to:

- Request access to your personal information
- Request corrections or updates
- Request deletion of your information (where applicable)

8 Cookies and Website Tracking

Our website may use cookies or similar technologies to improve user experience and analyze website traffic.

9 Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

10 Contact Information

If you have any questions about this Privacy Policy or your data, please contact us:

Long Hill Fire Company
Email: toydelivery@longhillfd.com
Phone: 203-452-2397
Website: www.longhillfd.com