## What makes LCS different?

- We start with understanding the customer's needs. Scoping a custom project is critical to meeting & exceeding expectations. We don't believe 'one size fits all'
- All custom development is for the customer, branded to the customer, who retains ownership of material and work. We teach customers to fish rather than sell them fish.
- We can train your personal to take over. Our proven Train-the-Trainer (TtT)
  program works side by side with personal to enable smooth transition to
  self-performing the courses.
- Evaluation and assessment of projects. Beyond simple 'smile sheet' surveys and test scores, LCS will set up a scoring system that follows the workers back into the field and analyze if the training has been implemented in their daily work (Kirkpatrick's Level-3 Behavioral Assessment). An L4 Assessment of meeting ROI & ROE (return on expectations) can also be performed using Kirkpatrick and customer-defined KPIs (MTBF, RTST, safety metrics, site performance, etc.)



Lamb Consulting Services aims to be much more than a 'Training Vendor' by rising above the noise and delivering a true comprehensive partner for your company. Contact us today for more information on how you can get started with your bespoke project. <u>info@thelambcompanies.com</u>