



Love and Light

MINISTRIES

Our mission is to serve people in need with the Love and Light of Jesus Christ!

Dear New Volunteer,

THANK YOU for choosing Love and Light Ministries as a place to donate your valuable time and talents. Volunteers are vital, and without you we would not be able to make an impactful difference serving the needs of the homeless and forgotten. I desire for every minute you spend assisting this ministry to be meaningful in a way you've yet to experience! There are many volunteer opportunities and various levels of service. Please let me know the area/s you are interested in serving and I'll get you plugged in, and of course answer any questions you have.

Please read and keep the next three pages regarding our guidelines and answers to our most frequently asked questions. **Pages five and six are to be submitted to me when you come to volunteer.** I look forward to serving our Father together!! Thank you and God Bless!!

Let Us Carry His Love and Light Daily,

Heather Dixon

Love and Light Ministries, Inc.

Founder/Executive Director

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WHY IS LOVE AND LIGHT MINISTRIES HERE?

We believe it is important to show God's love through serving the homeless and poor communities. God takes it personal when we serve others in His son, Jesus' name. We fully believe in meeting people where they are physically and spiritually and showing them the Love of God through our actions and example. We desire to walk life with them and if we cannot help them out of homelessness, we CAN restore their hope in humanity, and give them oodles of LOVE!! And those we meet who do not know the Father, I believe, we can LOVE THEM TO JESUS!! AMEN!!

There are three scriptures we founded our ministry's outreach efforts on. **Please read and be encouraged to apply them as we serve our Father together while shining His Love and Light on the brokenhearted.**

- ∞ "If anyone has material possessions and sees his brother in need but has no pity on him, how can the love of God be in him? Dear children, let us not love with words or tongue but with actions and in truth." – 1 John 3:17-18
- ∞ Whatever you do, work at it with all your heart, as working for the Lord, not for human masters. – Colossians 3:23
- ∞ The King will reply, "Truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me." – Matthew 25:40

AREAS TO VOLUNTEER

- ∞ Street Outreach Ministry
- ∞ Donation Department
- ∞ Prayer Ministry
- ∞ Administrative Department
- ∞ Marketing Department
- ∞ Food Ministry
- ∞ H2H Ministry (furniture)
- ∞ Pickup & Deliveries

GENERAL VOLUNTEER GUIDELINES

- ∞ Be friendly, a good listener and compassionate with people.
- ∞ God desires for all of us to find hope in Him. Each one of us walks a different path in life. It is not our place to judge or push change upon those we meet. Instead, we help them by loving, listening, creating friendships, being encouraging, offering prayer, speaking life into them and giving what physical & spiritual nourishment we have to offer.
- ∞ Be careful to not force God on anyone not ready to receive Him.

- ∞ Avoid fruitless conversations, religious debates or arguments.
 - Do not be afraid or hesitate to step-back and ask a leader to take over if you find yourself lost in conversation that is leading to argumentation or fruitlessness.
- ∞ If you have a desire to minister on the streets or become a prayer warrior, please speak with Heather Dixon before doing so.
- ∞ As you engage in conversations with our guests, if they open the door about needing local help, please connect them to Heather Dixon for information on shelters, detox/rehab facilities, etc.
- ∞ **Always ask permission before taking a picture and/or video.**
 - You'll meet plenty who do not have a problem with it. However, some do have a problem with it, and do not want photographs taken near them. (Note: Often when we want a picture of someone specific, we ask to get our picture with that person so it does not come across demeaning.)
 - Love and Light Ministries asks that any pictures and/or videos taken at outreach locations are sent to Heather Dixon via text or email to be potentially used on our website, FB, etc.
 - If you post pictures you've taken at an outreach on FB, please tag Love and Light Ministries on it so others who follow our ministry will see them.
- ∞ Do not wear short shorts, low-cut tops, offensive logos or **expensive jewelry (i.e. women's wedding rings or diamond anything)**. Be conservative with your attire and wear tennis shoes. Boots are encouraged to wear during winter.
- ∞ No texting, gaming, playing music, etc. from your cell phone when working please. However we DO encourage you to carry one as there are times we will need to use them.
 - We also advise you to not loan out your phone for calls or google searches. If this is requested by someone, please direct them to a leader.
- ∞ Use sanitizer before handling food and please wear gloves when serving food that is not pre-wrapped.

GUIDELINES FOR YOUR SAFETY

- ⌘ There is always a possibility for some people to be aggressive on the streets. Please inform a team leader of any situation that causes you concern!

- ⌘ **Never give out your personal information.** Instead, seek a leader's advice for special situations.

- ⌘ Do not give out money or carry anything expensive on you. We ask that you simply do not take cash with you on outreach and this will help you say, "I do not have any", or "We are told not to carry any", if asked for it.
 - You can direct the person in need to Heather Dixon to make the decision if money is truly needed.

- ⌘ **Ladies:** We prefer handshakes, pats on the shoulder, or side hugs to be used for physical affection. Front hugs / bear hugs sometimes can be misunderstood or taken advantage of. Please use wisdom when being affectionate with people you meet.

- ⌘ Always stay with the team and never venture off alone!! If someone asks you to pray with them away from the group, to follow them, etc., please get Heather Dixon first so someone can follow you.



DATE: _____

VOLUNTEER CONTACT INFORMATION

Name: _____ Phone #: _____

Email Address: _____

Would you like to be added to our quarterly email communication? _____

EMERGENCY CONTACT INFORMATION

Name: _____ Phone #: _____

Relationship to You: _____

GETTING TO KNOW YOU BETTER

How did you learn about our ministry and/or outreach services? _____

AGREEMENT & CONFIDENTIALITY FORM

Please initial next to each line item.

_____ I received a copy of Love and Light Ministries, Inc. guidelines and agree to their guidelines.

_____ I agree to Love and Light Ministries, Inc. confidentiality agreement written below:

For purposes of this Agreement, "Confidential Information" shall mean any and all non-public information, including, without limitation, technical, developmental, marketing, donation information, operating, performance, cost, know-how, business plans, business methods, and process information, disclosed to the recipient/volunteer. For convenience, Love and Light Ministries, Inc. may, but is not required to, mark Confidential Information with the legend "Confidential" or an equivalent designation.

_____ I release Love and Light Ministries, Inc. from responsibility of any harm or sickness incurred as a result of volunteering with Love and Light Ministries, Inc.

_____ I release Love and Light Ministries, Inc. any pictures, audio and/or video footage I take while volunteering with Love and Light Ministries, Inc. to do with as they see fit for their ministry.

Printed Name: _____

Signature: _____ Date: _____

If you are under the age of 18, you need a parent or legal guardian's signature in addition to yours.

Parent or Legal Guardian Signature: _____