

Gite Florence Booking Conditions

- 1. The letting of the property for any period (to include short breaks as herein after defined) (the tenancy) shall be between the owner of the property and the person(s) named on the booking form (the tenants).*
- 2. Rents are shown per night (or short break where applicable). Tourist tax is payable per person per night.*
- 3. Holiday tenancies for a minimum of two consecutive nights unless otherwise stated.*
- 4. The property will be available from 4pm on the day of arrival and must be vacated by 10am on the day of departure, unless previously otherwise agreed.*
- 5. Reservations will be made upon receipt of a deposit of one third of the total cost of the holiday, or full payment if the holiday is less than 6 weeks away, together with booking form duly signed by the applicant who must be over 20 years of age and will sign on behalf of all persons (over 20 years of age only) who will occupy the property during the said period booked.*
- 6. Once the owners have issued confirmation of booking the tenant is liable for the total rent. The balance of rent must be paid at least 6 weeks before arrival, without further demand. The acknowledgement of the balance payment with detailed arrangements for access to the property will then be forwarded. Failure by the tenant to ensure that such a payment reaches the owners by this date may result in the cancellation of the holiday and forfeiture of any money previously paid.*
- 7. When booking arrangements have been confirmed, no cancellations are permitted and refunds will only be given in exceptional circumstances (Covid/Bereavement etc. Documentation required as proof). If the tenant finds it necessary to cancel the holiday this contract is legally binding and means that the tenant will still be liable for the full cost of the holiday. In the event of a tenant wishing to cancel the tenancy and you have no insurance or the policy does not cover the reason for cancellation the tenant must still pay the full cost of the holiday to the owners. A suitable tenant may be arranged by either party and provided the alternative tenant shall have paid the rent due a refund of the rent paid may be given. Holiday dates may only be transferable at the discretion of the owners. Any cancellation must be made in writing and sent to the owners by recorded delivery. Due to the possibilities of unforeseen circumstances occurring it is strongly suggested holiday cancellation insurance is sought by the tenant and this will be the sole responsibility of the tenant.*
- 8. It is regretted that pets are not permitted upon the property, and there is to be no smoking.*
- 9. Everything is provided for use including bed linen and bathroom towels. Beach towels may be available by prior arrangement.*
- 10. The owners reserve the right to refuse any booking and the right to cancel any booking already made if the property becomes unavailable subject to refunding in full any sums the tenant has paid, the owner shall be under no other liability.*
- 11. The owner or representative is allowed access to the property at any reasonable time whether occupied or not, notice will be given to tenants.*
- 12. The number of persons using the property is not to exceed at any time the maximum number stated.(2 persons).*
- 13. If the tenants fail to observe any of the conditions or if a tenant undertakes any kind of unruly, drunken or anti social behaviour, then the owner will have the right to enforce the tenants to vacate the property at once without recompense.*

14. *The property has a designated parking space, which should be used appropriately. The owner will not be liable for any injury, loss, damage to property however sustained, when using the parking facility.*
15. *The owner will not be liable for any damage, loss, and theft of money or property whilst on the property or grounds.*
16. *The owner regrets that due to a high number of belongings which have to be returned to tenants there may be a charge for forwarding any items and this will need to be paid prior to any returning of belongings.*
17. *The owner and or representative will endeavour to be on call at all reasonable hours of the day. However if the tenant arrives at the property outside of office hours it may not be possible to attend to any problems or incidents until the following day and the owner suggests that the tenants arrive prior to 6pm. During the pandemic and required distancing etc the owners may not be present on your arrival.*
18. *The information/photographs of the property has been compiled as accurately as possible at the time of going to press. However facilities or physical attributes may be altered or withdrawn at any time, in which case the owner accepts no responsibility for such events.*
19. *The owner accepts no responsibility for any work-taking place outside the boundary neither of the property nor for noise or nuisance resulting from third party activity over which the owner has no control or prior warning of.*
20. *Every effort is made to ensure all items of equipment supplied are in good working order, however no guarantee is given or liability accepted if any breakdown occurs. Repairs are always effected as soon as possible although inevitably delays may occur.*
21. *Any complaint must be made as soon as possible to the owner, the owner accepts no liability for any complaint made once the property has been vacated.*
22. *The owners will require a refundable security deposit to be paid at 6 weeks prior to the commencement of any booking. Failure to comply with such a request will be treated as a cancellation and any money paid to the owners will be forfeited. The tenant will preserve the furniture in the premises from being destroyed or damaged and will keep the furniture in clean and sanitary condition. The tenant will pay a refundable security deposit of £200. If objects are damaged or destroyed beyond repair it should be reported to the owner immediately. The owner then reserves the right to deduct the value for replacement from the security deposit and or request further payment if the cost is greater than the £100 security deposit. The refund will be forwarded after departure once the property has been inspected.*
23. *The property and all equipment, utensils etc must be left clean and tidy at the end of the tenancy and the tenant will deliver up the property in a state consistent with the due performance of the obligations of the tenant herein contained. Should it be found that an excessive amount of cleaning is required a charge will be made.*
24. *Services of the accommodation, bed change, cleaning may be available during the rental by prior agreement. A complimentary "Welcome Pack" is available to include 1 simple breakfast.*
25. *Bookings are accepted at the discretion of the owner.*
26. *The owner reserves the right to terminate the tenancy agreement immediately if any of the above conditions are not observed.*