

SETTING UP FANNO CREEK CLINIC PORTAL ACCESS

After signing up at the front desk, you will be given the following form:

**Fanno Creek Clinic, LLC
2400 SW Vermont Street
Portland OR 97219
503-452-0915**

Patient Portal Access Information for MYSTERY PATIENT

Patient ID **XXXX** , DOB 01/01/1901

Opt-In status: Yes



**Put this address into
your web browser**

Web address: <https://portal.FannoCreek.com>

Activation code: **XXXX-XXXX-XXXX**



**Place this into the
'Activate your
account' section on
the webpage**

Opt-In time: 12/11/2013 7:23am

Valid until: 12/18/2013 7:23am

Printed: 03/26/2014 12:32pm PDT

Once logged onto your computer, put <https://portal.fannocreek.com> into your web browser:

FANNO CREEK CLINIC

FANNO CREEK CLINIC

Please enter your username and password.

Forgot your password? [Recover it.](#)

Have an Activation Code? [Activate your account.](#)

Account Information

User Name:

Password:

Log In

Click here to activate your account

Activate your account by placing the activation code given to you by the front desk (before 7-day expiration,) agree to the terms of use, and then submitting the activation code.

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ACTIVATE ACCOUNT

Activation Code

XXXX-XXXX-XXXX ← Place activation code here

Terms of Use

PATIENT PORTAL TERMS OF USE

Fanno Creek Clinic, (FCC) is pleased to provide you the ability to access parts of your personal medical record by using our Patient Portal Program, (the Patient Portal). By requesting access and set up of a Patient Portal account, you agree to the following terms and conditions:

Agree to the Terms of Use

Submit Activation Code ← Lastly, click 'Submit Activation Code'

↑ Select box to agree and proceed

Lastly, enter profile information in order to complete the registration process. Once this is done, you will be logged into the portal.

ACTIVATE ACCOUNT

Update Profile to Complete Registration

Username
(Minimum 8 letters long.)

Password
(Password must be at least 8 characters and have both letters and numbers)

Security Question 1

Answer

Security Question 2

Answer

Security Question 3

Answer

Enter a Username and Password. This will be used to log into the patient portal.

Choose your security questions. These will be used if you forget your password and need to reset your account.

Click to proceed when all info has been entered.

Once logged into the portal, you will see your information and tabs which allow you to view specific information:

FANNO CREEK
C L I N I C

Welcome Back
MYSTERY PATIENT

My Information Lab Results Imaging Results **Problems** Medications Drug Allergies Profile Log Out

MY INFORMATION

Patient Information

Name
MYSTERY PATIENT

Address
Deluxe Apartment in the Sky, Portland, Or 99999

Sex
F

Date of Birth
01-01-1901

Phone
999-867-5309

Primary Care

Physician
not assigned to this patient

***If information is not present on the chart, the result is not yet available or it has not been released to the portal yet by your provider. For questions concerning these matters, please speak to our nursing staff.**

The next time you return, you will enter the same account information from the registration process:

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CLINIC



FANNO CREEK CLINIC

Please enter your username and password.

Forgot your password? [Recover it.](#)

Have an Activation Code? [Activate your account.](#)

Click to recover login info if forgotten. You will be required to answer your established security questions

Account Information

User Name:

Password:

This is the same information that was set up during the registration process. If you receive an error, then click on the 'Recover it' link.

Recovering Your Password

In order to recover your password, you must remember the username that you registered during registration. Once correctly submitted, you will be prompted with your security questions in order to verify your identity.

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RECOVER PASSWORD

Please enter your username.

Account Information

User Name

Mystery Patient

Continue

Enter correct user name and then click 'Continue.'

Answer the questions correctly:



RECOVER PASSWORD

Please answer all security questions to reset your password.

Account Information

What is your favorite book?

How much was the most expensive car repair you've ever had to pay for?

What's the largest amount of money you have lent that was never paid back?



**Answer questions and
then click 'Continue.'**

Continue

Now you will be able to change your password. Simply enter a new password, confirm it, and then click 'Change Password.'

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C L I N I C



RECOVER PASSWORD

Account Information

Security answers verified. You may now update your password.
Password must be 8 characters and have both letters and numbers

New Password:

Confirm New Password:



Enter and confirm your new password. Once done, click 'Change Password.'

****If you are still unable to log into your account or cannot remember your User Name, then it can be reset by contacting the Fanno Creek front desk. If you lose your activation code, we can only issue it in person in order to protect your identity.**