



Fanno Creek Clinic

Patient Portal User Agreement

Fanno Creek Clinic, (FCC) is pleased to provide you the ability to access parts of your personal medical record by using our Patient Portal Program, (the Patient Portal). By requesting access and set up of a Patient Portal account, you agree to the following terms and conditions:

ELIGIBILITY

In order to participate in the Patient Portal, you must be at least 18 years of age, and an active patient of an FCC physician.

USE OF PATIENT PORTAL

By requesting participation in the Patient Portal, you understand and agree to the following:

- a) The Patient Portal is intended as a secure, online means for you to access a limited portion of your personal and confidential medical record.
- b) The Patient Portal is not meant to be used in any manner during an emergency. In any emergency situation, you should immediately seek appropriate emergency care.
- c) You will use the Patient Portal only as permitted, and not attempt to harm or circumvent any of its security features, or use the Patient Portal for any purpose other than as described in this agreement.
- d) The Patient Portal provides access to a limited portion of your medical record. It does not provide access to your complete medical record.
- e) The Patient Portal is voluntary; you are not required to use the Patient Portal to receive care from FCC providers. FCC will not condition your treatment or care based on your participation in the Patient Portal.
- f) If you wish to discontinue use of the Patient Portal you should contact FCC immediately.

PROVISION OF SERVICES

- a) The Patient Portal is being provided as a convenience to our valued patients. FCC will attempt to provide access to the Patient Portal without interruption, but access is provided on an "as is available" basis.
- b) FCC cannot guarantee that the Patient Portal will be error-free. Should you have reason to believe that your information contained in the Patient Portal is incorrect, or that there is an error within the Patient Portal, please contact FCC immediately.
- c) FCC has the right to terminate your Patient Portal access at any time for any reason. If abuse or negligent use of the Patient Portal occurs, we reserve the right at our own discretion to terminate the Patient Portal offering, suspend user access, or modify services or terms of services offered through the Patient Portal.
- d) You agree that FCC takes no responsibility for, and disclaims any and all liability arising from any inaccuracies or defects in the information, software, communication lines, Internet, or your Internet Service Provider (ISP), computer hardware or software, or any other service or device that you use to access the Patient Portal.

PRIVACY POLICY

FCC is fully committed to complying with all federal and state laws and regulations concerning the confidentiality of medical record information. Our HIPAA Notice of Privacy Practices can be found at:

http://fannocreek.com/media/images/patient_forms/privacy.pdf

SECURITY

IMPORTANT: There are certain risks associated with the use of the Internet to access your personal medical information and you acknowledge that you have been advised of these risks. If you have any concerns regarding the security of your information or the use of the Internet to access your medical record information through the Patient Portal, you should consider not creating a Patient Portal account.

- a) The Patient Portal is provided in partnership with our Electronic Medical Records (EMR) software vendor and other providers. All Patient Portal data is stored at FCC and is on HIPAA-compliant servers with high level encryption.
- b) You should not access the Patient Portal from a public computer or from an unsecured wireless network.
- c) You should take steps to ensure that your computer or connecting device is secure and free of malware and/or viruses, and has the latest security updates.
- d) You must keep all information (credentials) used to connect to the Patient Portal confidential and secure. If you believe or suspect that the confidentiality of your username, password, or secret questions have been compromised, you should change your password immediately by following the procedures described in the Patient Portal.
- e) FCC is not responsible for any breach of your confidential medical record information due to your sharing or losing your user name, password, or the answers to your security questions.

FCC may modify these terms and conditions, other terms and materials referenced in this document, the Patient Portal, or the content of the Patient Portal website at any time. For this reason, you should review these terms and conditions on the website periodically.

I acknowledge that I have read and fully understand this consent form. I understand the risks associated with online access of my personal medical record, and consent to the conditions outlined herein. These terms and conditions are governed by and will be interpreted in accordance with the laws of the State of Oregon.

<hr style="border: 0; border-top: 1px solid black; margin-bottom: 5px;"/> PATIENT NAME (PRINT)	<hr style="border: 0; border-top: 1px solid black; margin-bottom: 5px;"/> DATE OF BIRTH
<hr style="border: 0; border-top: 1px solid black; margin-bottom: 5px;"/> SIGNATURE / DATE	