

Owners of all dogs are responsible for their dog's behavior

Understanding the difference between a Service dog/ESA/Therapy dog

Service dog: A dog that is individually trained to perform tasks to help a person with one or more disabilities. Service dog handlers have the right to be accompanied by their service dogs in places of business; on public transportation, including trains and planes; and in most hospital settings (with the exception of a very limited number of areas, including burn units and operating rooms).

Emotional support animal: An animal that helps a person with a mental or physical illness feel better, but isn't trained to perform specific tasks to mitigate the illness. Emotional support animals don't just include dogs - cats and other animals can be emotional support animals too! **Owners of emotional support animals do not have the right to take these animals places where animals would not normally be allowed**, with two exceptions. People with emotional support animals can have them in the cabin with them when they fly, if they have a note from the proper professional (doctor, mental health professional, etc.) and can keep their animals under control. With proper documentation, owners of emotional support animals must be allowed to keep these animals in their housing units, even if they are living in a place that has a "no pets" policy.

Therapy dog: An animal that helps people feel better by visiting facilities, such as hospitals, and providing comfort. These are typically pet dogs that have been trained to behave calmly, provide comfort measures or support, and accept situations that they will encounter on therapy visits. **Owners of these dogs have to get permission before taking these animals into facilities.** There are organizations certify/register therapy dogs. Therapy dogs can do a plethora of things, from helping children learn how to read by being a non-judgmental set of ears to providing comfort to people who are hospitalized or in hospice care.

Fanno Creek Clinic only allows trained service dogs in the building for the safety of all our patients and staff. We thank you for your cooperation.

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